

# An NSF-awarded Digital Engineering Tool for Integrated System Reliability Assessment

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# Overview and Outline

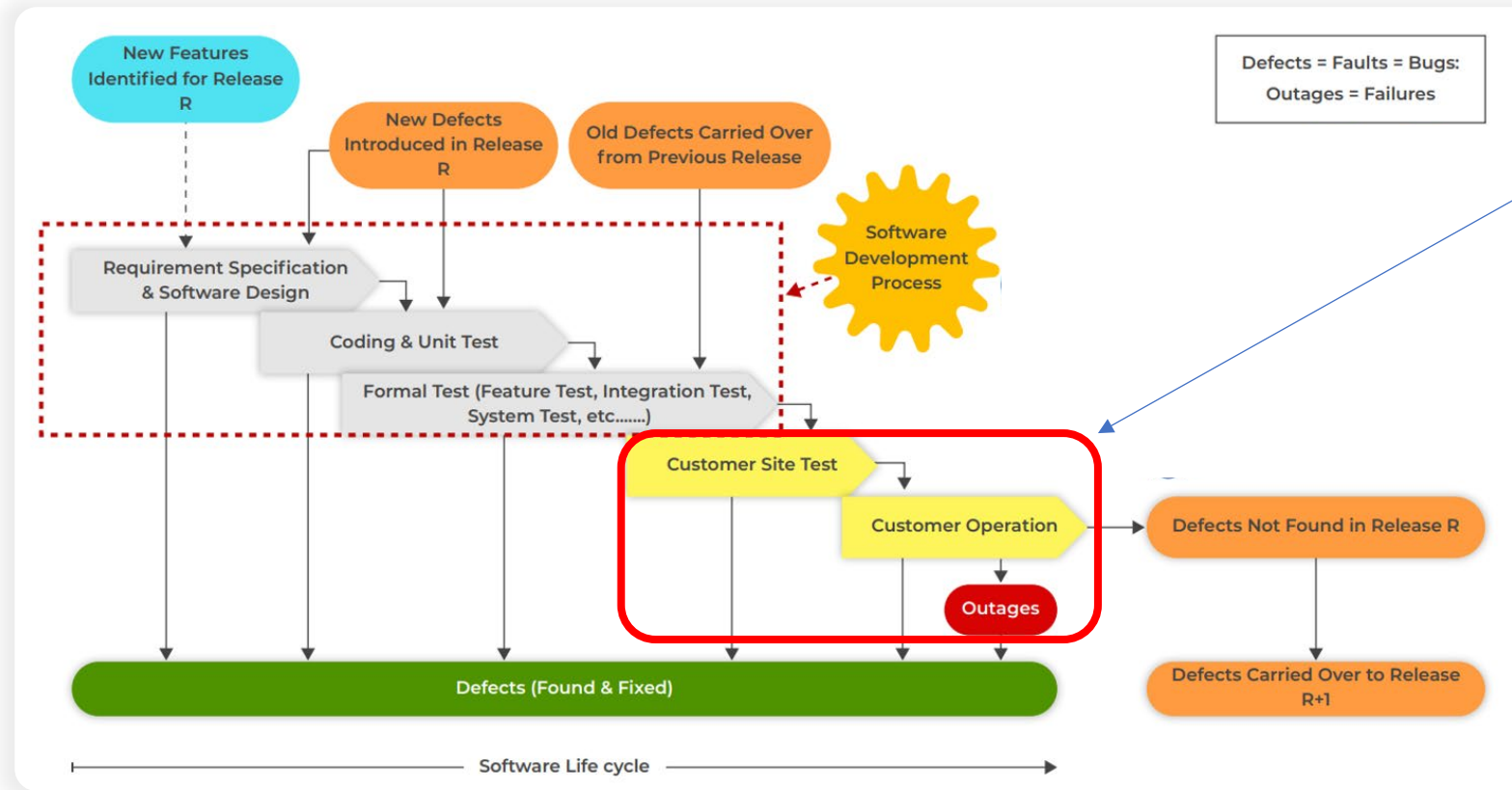
- Background and Introduction
- FUSION Overview
- Constant Software Failure Rate
- Intelligent Graphical Editor (iGRED) for Reliability Block Diagrams (RBD)
- Summary & Conclusions
- Next Steps and Future Work



# Background and Introduction

## - Software Development Process vs. Defect Injection & Removal -

Software operational failures account for 60–80% of system issues.

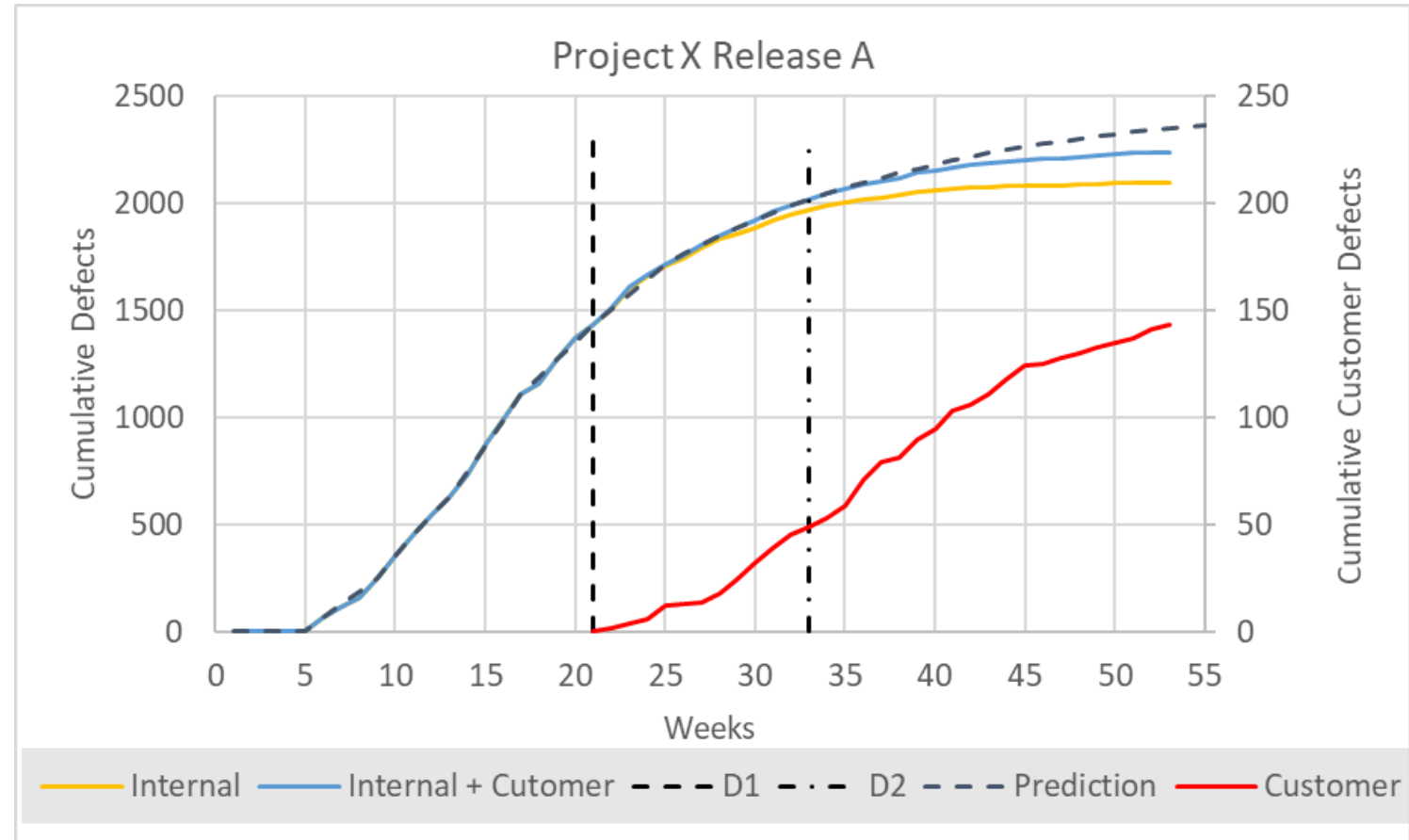


# Background and Introduction


- Software defect curves: Internal vs. Customer-found defects -

Can we use customer-found defects to demonstrate a constant software failure rate?

Answering this question has direct implications for **how we model, predict, and improve software quality**



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# FUSION Overview

- A Digital Engineering Tool for Integrated Software and Hardware Reliability -



## The Challenge

- Customer-found defects do not follow constant failure rates
- Traditional hardware models fail to capture software failure dynamics
- Misaligned software-hardware reliability leads to inaccurate system evaluations
- Existing tools lack integrated analysis across software and hardware components



## The Solution: FUSION

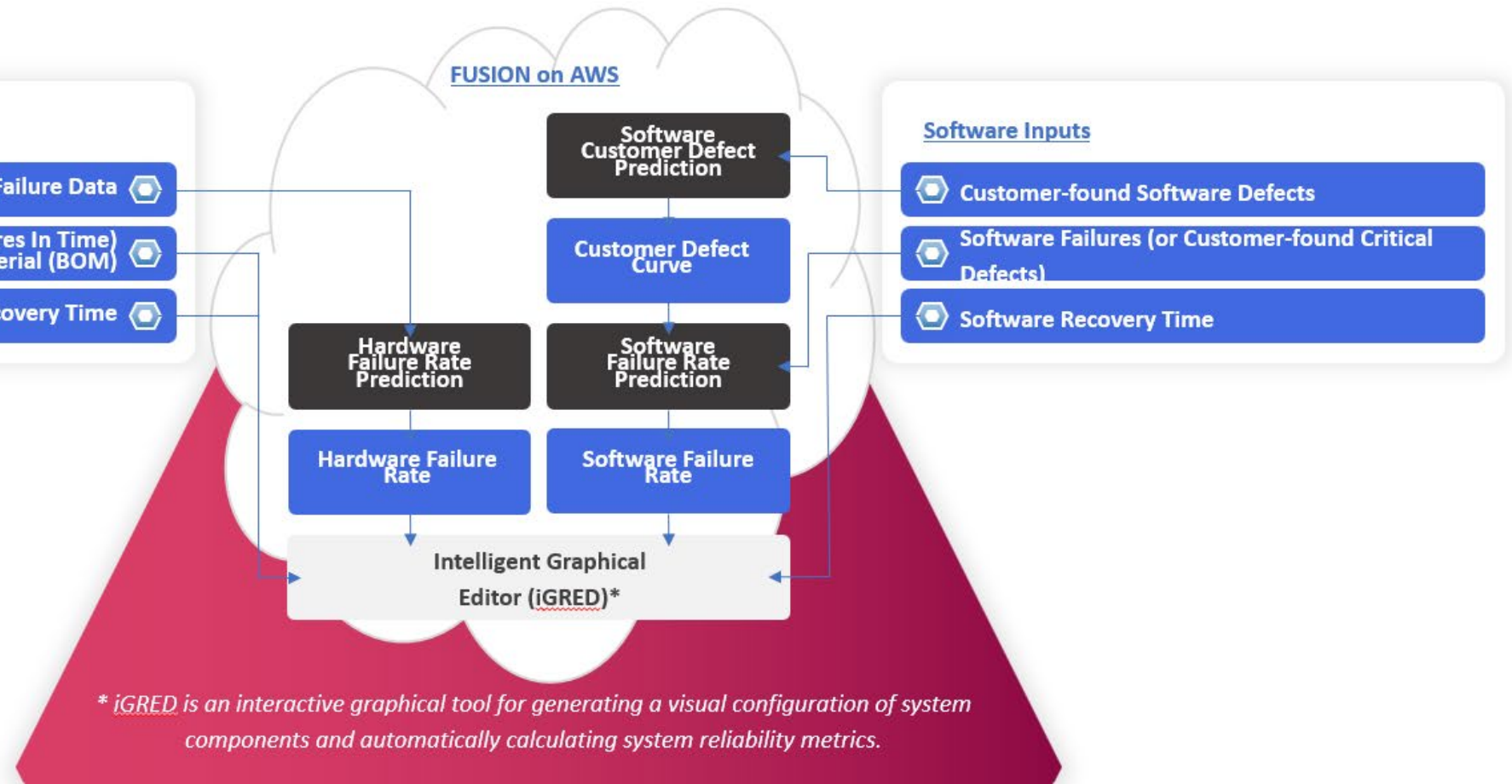
- Integrates software and hardware reliability in a unified cloud-based platform
- Models non-constant software failure rates using advanced analytics
- Features intelligent, interactive Reliability Block Diagrams (RBDs)
- Designed for system integrators and service providers managing complex systems




# FUSION Overview

- A Digital Engineering Tool for Integrated Software and Hardware Reliability -

**FUSION** involves two key steps and algorithms to ensure accurate and comprehensive reliability assessments: (1) software and hardware **failure rate predictions** and (2) an **interactive graphical editor** for self-service system reliability.



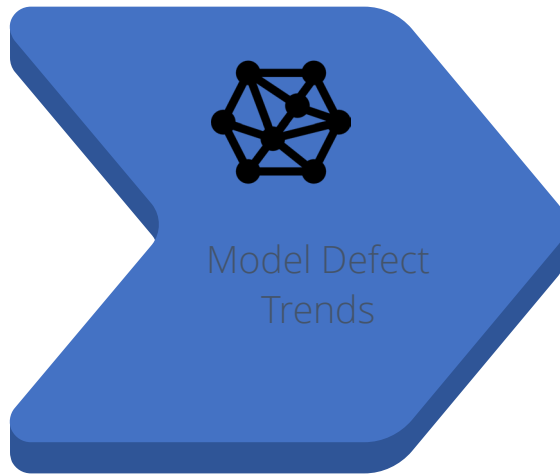
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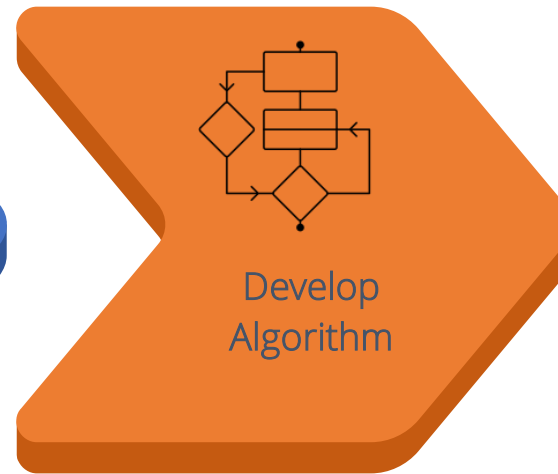




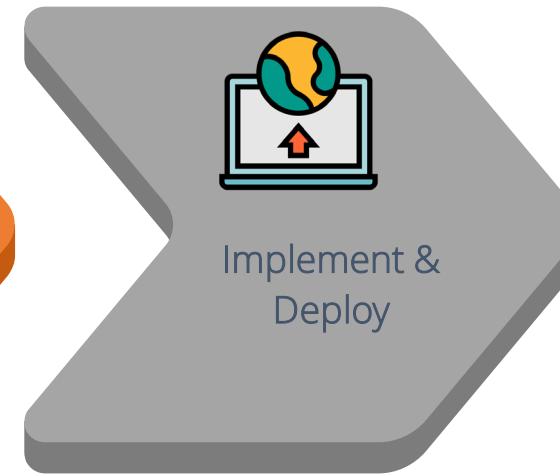
# Customer Defect Prediction



- We assume **multiple straight lines** can describe defect trends. See the chart.



- Algorithm to:
  - Automatically identify key turning points (**inflection points**)
  - Generate a series of straight lines from these points



- Implement the algorithm in **Python** and port it to the cloud.



- Create clear, visualized output of the predictions.

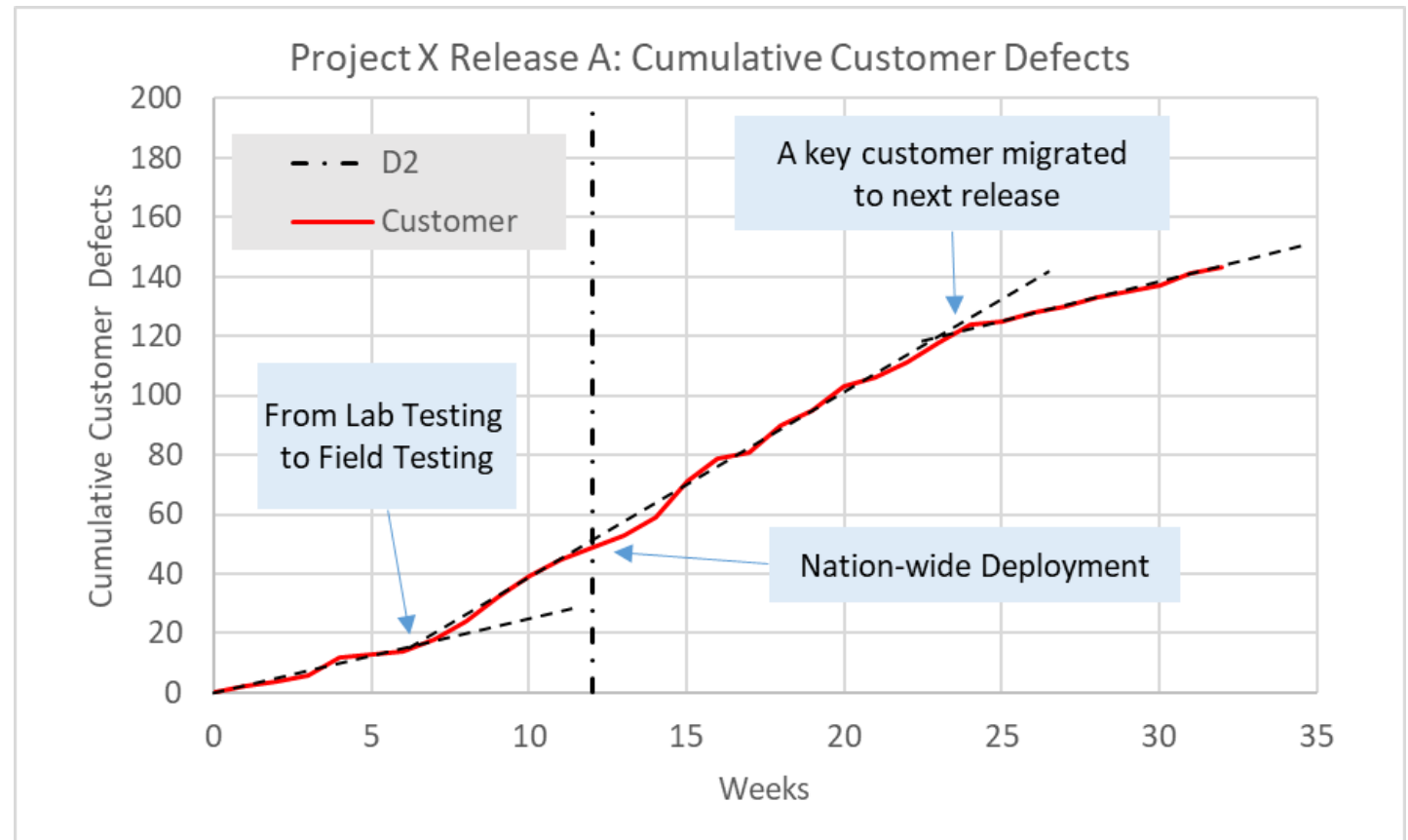
**Validate Effectiveness:** Verify the algorithm's effectiveness using **multiple datasets**.

# Customer Defect Prediction

**Piece-wise linear modeling** reveals inflection points tied to **deployment events**, enhancing defect trend predictions.

$$m(x) = m(x_{j-1}) + \theta_j (x - x_{j-1})$$

for  $x_{j-1} \leq x \leq x_j$

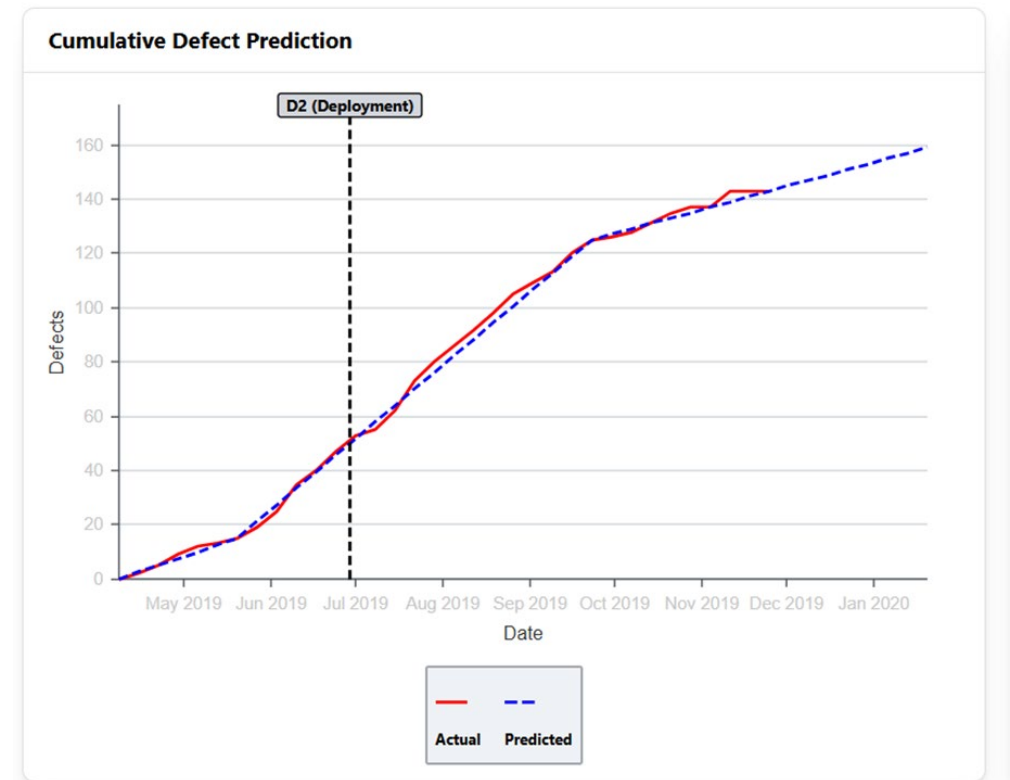


# Customer Defect Prediction – Sample Output

- Fusion automatically identifies inflection points to generate multiple straight lines to describe the entire defect trend

## Cumulative Defect Prediction

- **Fusion's model closely tracks real defect accumulation over time**, validating prediction accuracy across deployment phases.
- **Piece-wise linear segments reveal trend shifts**, offering insights into reliability changes post-deployment.

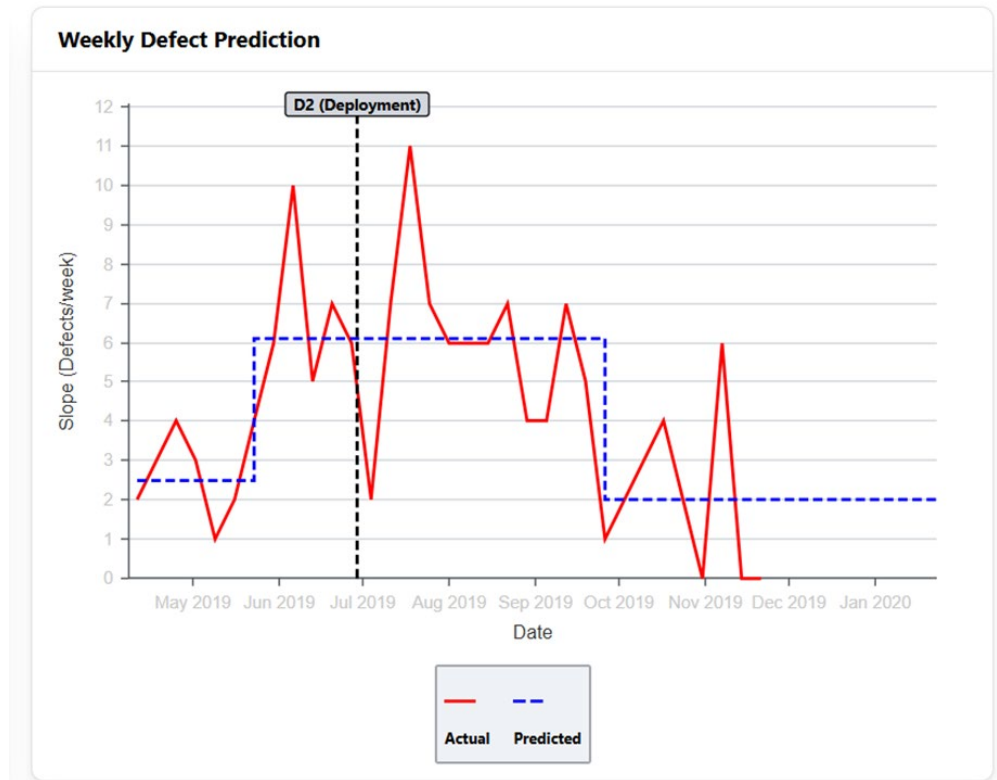


# Customer Defect Prediction – Sample Output

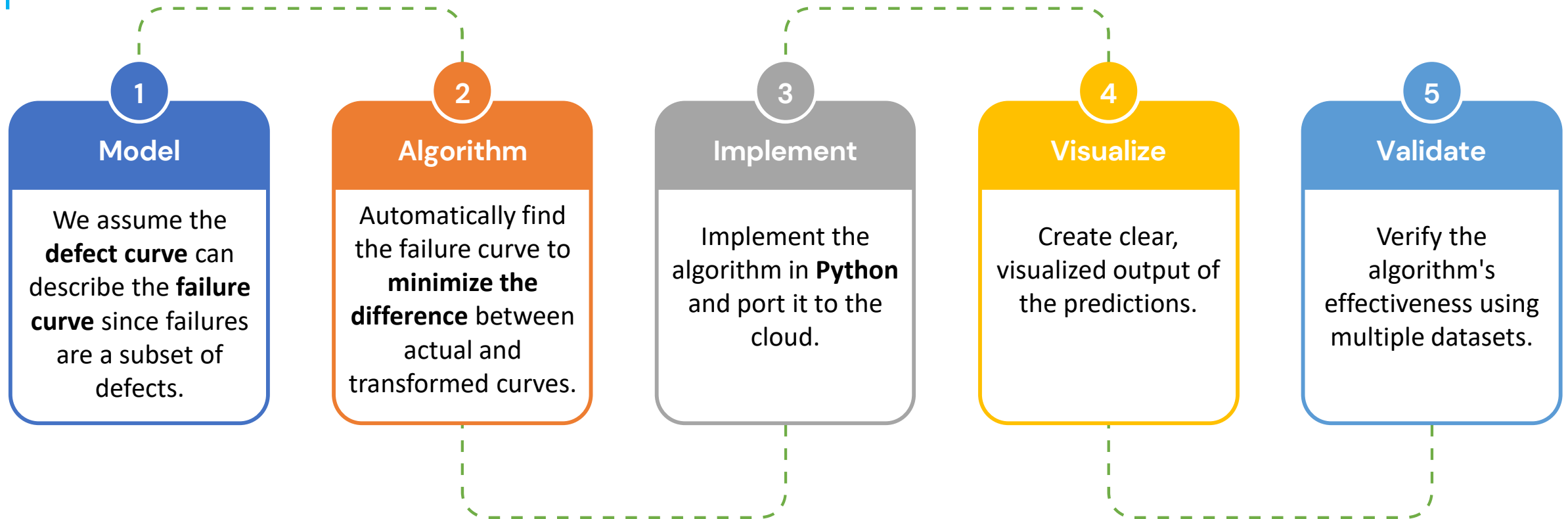
- Fusion automatically identifies inflection points to generate multiple straight lines to describe the entire defect trend

## Weekly Defect Prediction

- **Fusion identifies stable periods of defect generation**, smoothing out noisy weekly variations in actual data.
- **Inflection-based prediction captures defect rate shifts**, enabling proactive quality and maintenance decisions.



# Software Failure Rate Prediction



The **transformation function** will effectively map the defect curve into the failure curve. See the chart.

$$n(u) = f(m(x))$$

$$n(u) = n(u_{j-1}) + \lambda_j (u - u_{j-1}) \text{ for } u_{j-1} \leq u \leq u_j$$

*Transformation function:*

$$u = \alpha + \beta x$$

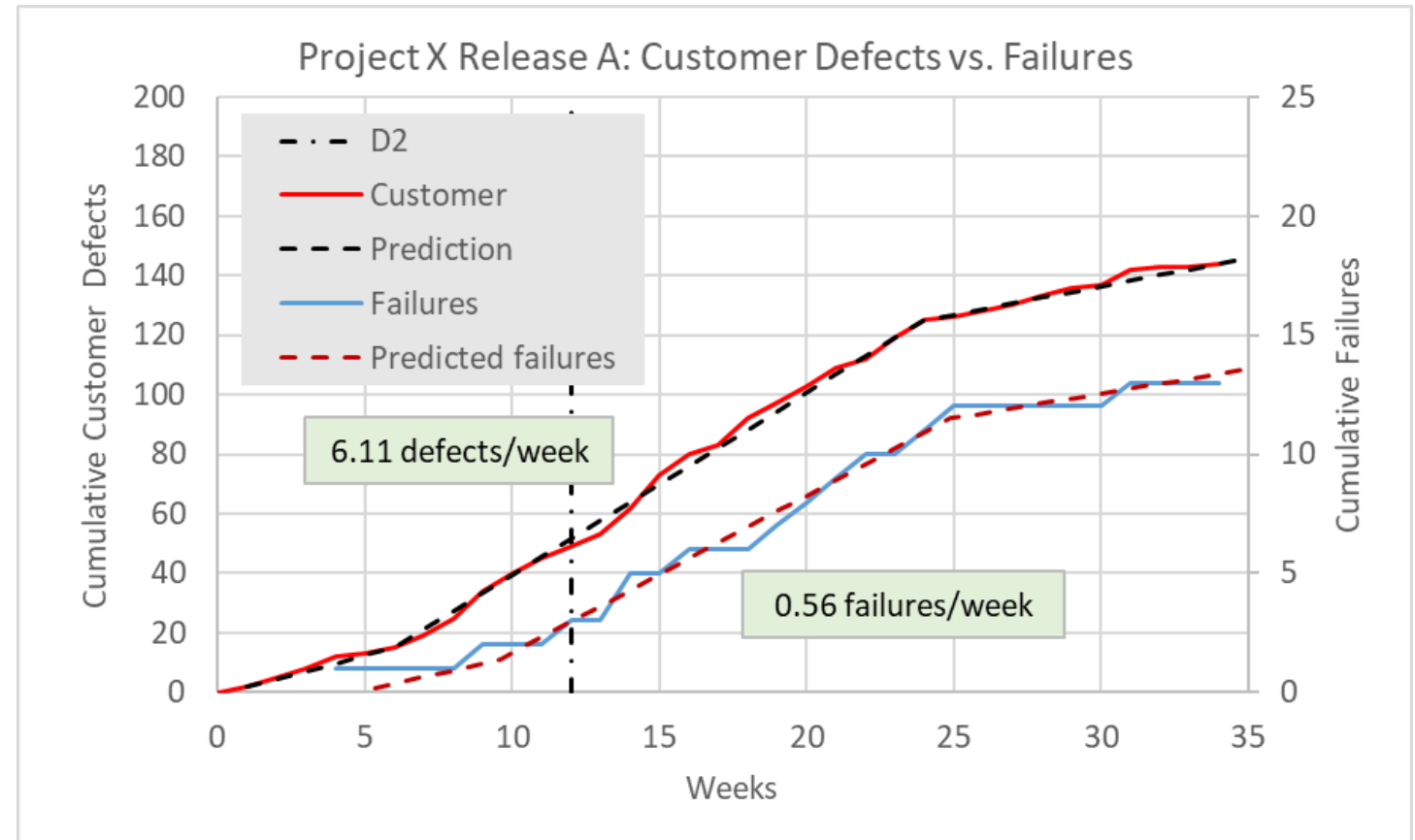
$$n(u) = \gamma m(x)$$



# Software Failure Rate Prediction

## Customer Defects vs. Failures

- **Fusion accurately models both defect and failure accumulation**, capturing real-world divergence between software issues and system-level failures.
- **Predictive insights into failure rates (0.56/week) vs. defect rates (6.11/week)** enable better prioritization and reliability planning



Note: Failures = “Critical” software defects

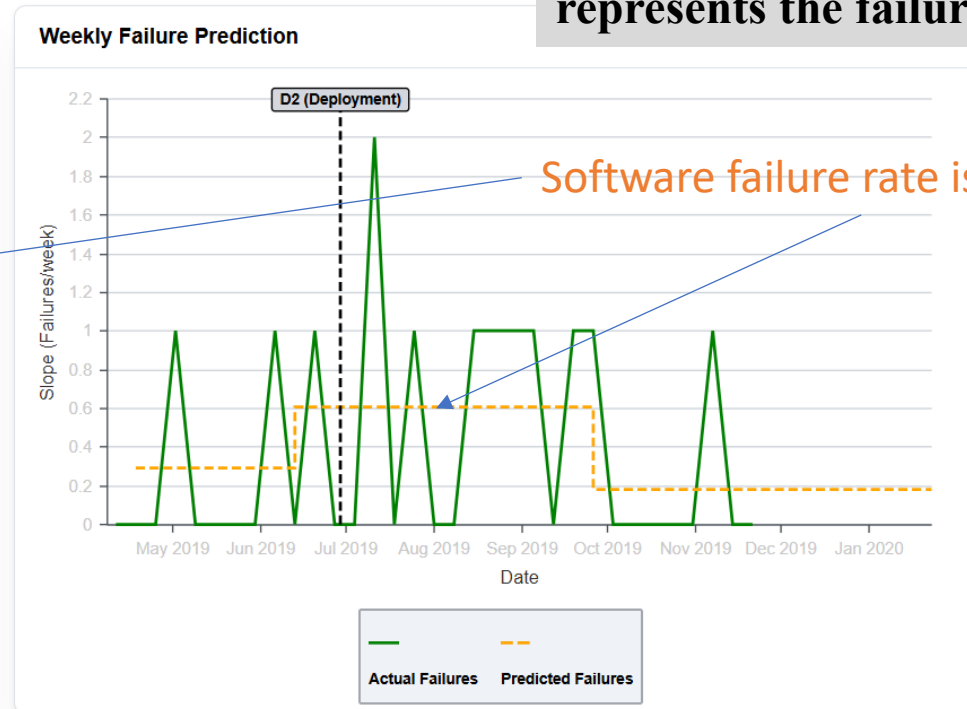
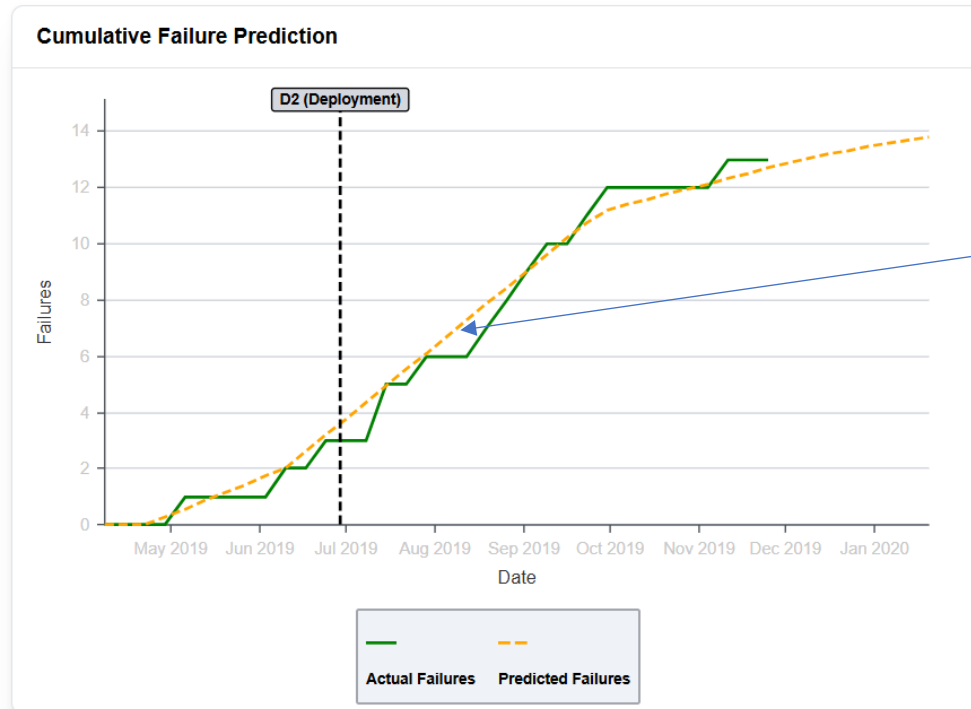


# Software Failure Rate Prediction – Sample Output

- FUSION automatically converts the predicted customer defect curve into a software failure curve using a transformation function

The software failure rate at deployment is **0.58** failures/week or **30.2** failures/year. ?

**The slope right after the deployment represents the failure rate**



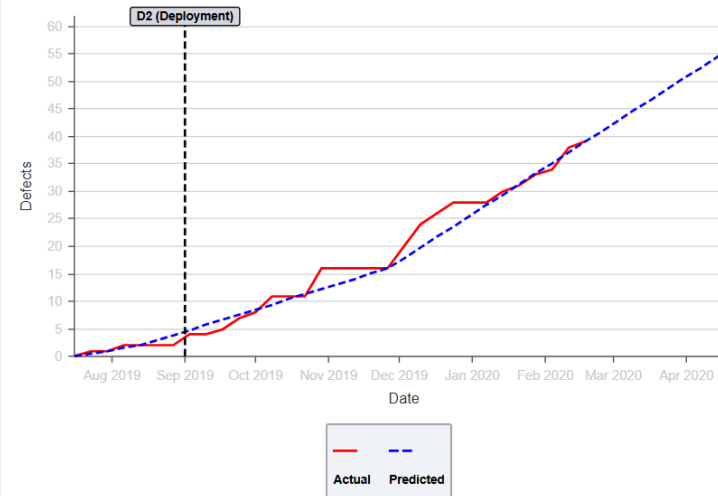
**Software failure rate is constant!**

# Software Failure Rate Prediction – A Smaller Project Example

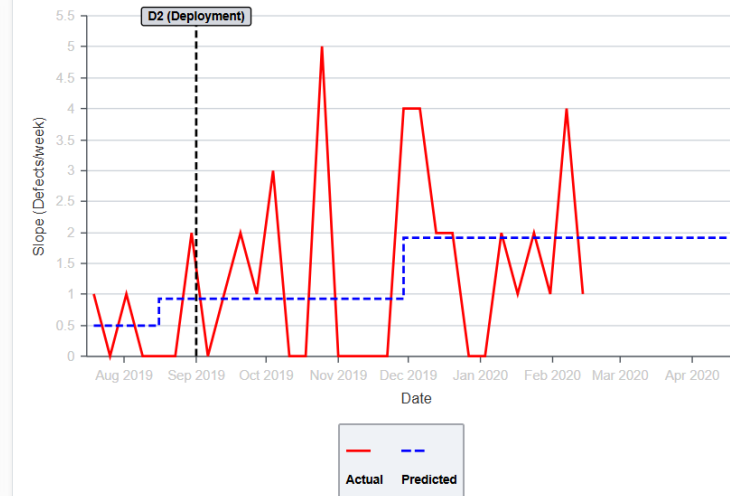
The software defect rate at deployment is **0.93 defects/week** or **48.6 defects/year**. ?

- **Fusion accurately predicts both defect and failure rates**, even in projects with limited data and low volume.
- **Inflection-based modeling remains effective**, capturing subtle trend shifts across deployment events.

Cumulative Defect Prediction

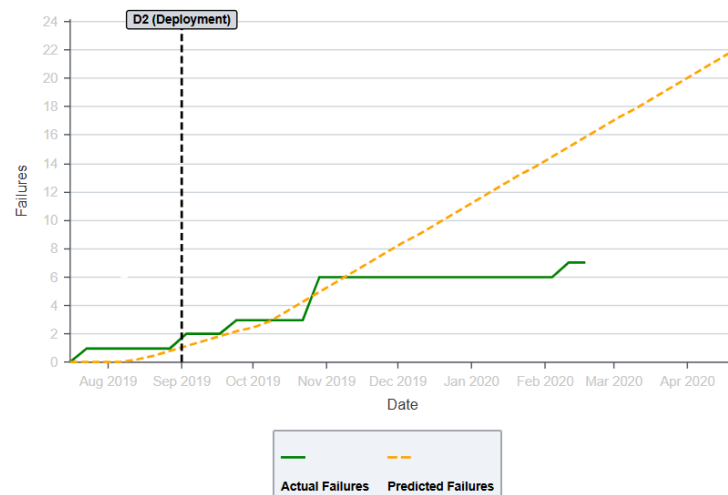


Weekly Defect Prediction

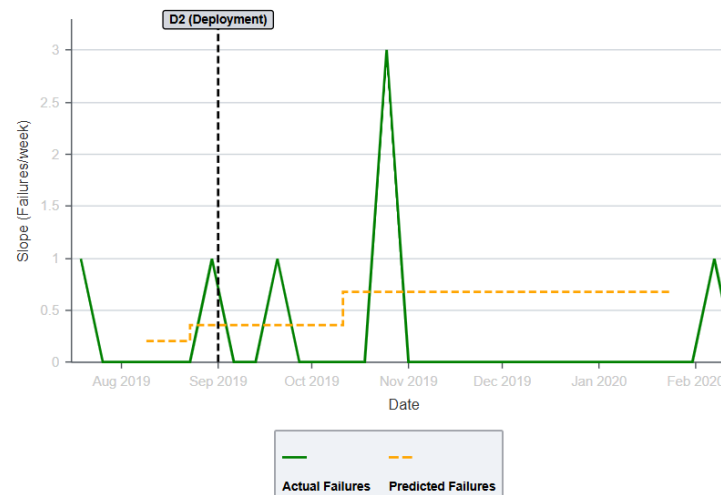


The software failure rate at deployment is **0.34 failures/week** or **17.7 failures/year**. ?

Cumulative Failure Prediction




Weekly Failure Prediction





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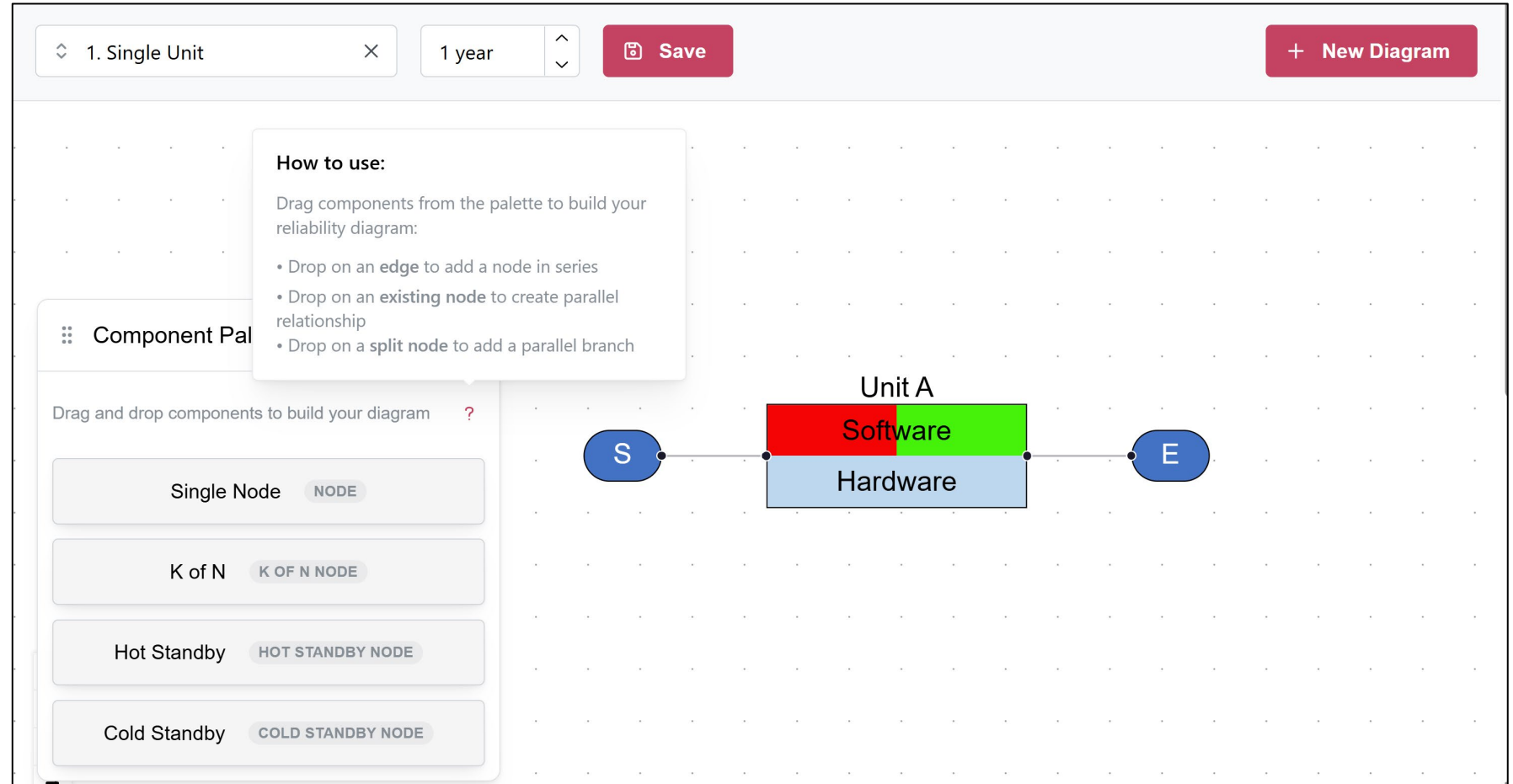
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# Intelligent Graphical Editor (iGRED) for Reliability Block Diagrams (RBDs)

## 1. Interactive creation of RBDs for software and hardware systems with pre-configured templates (single, parallel, series, k-out-of-n)

After creating a new diagram name, drag and drop the diagram template into the space below by following the “How to use” instructions.



# Intelligent Graphical Editor (iGRED) for Reliability Block Diagrams (RBDs)

2. User inputs are: Failure rate and mean repair time for software and hardware

Clicking a node will open a pop-up window for user input.

**User Input**

**Single Node Configuration**

Unit name

Metrics	Unit A	
	Hardware	Software
Failure Rate (Failures/Year)	0.15	0.6
Average Recovery Time (Minutes)	240	120

Delete Cancel Save

**Component Palette**

Drag and drop components to build your diagram

Single Node **NODE**

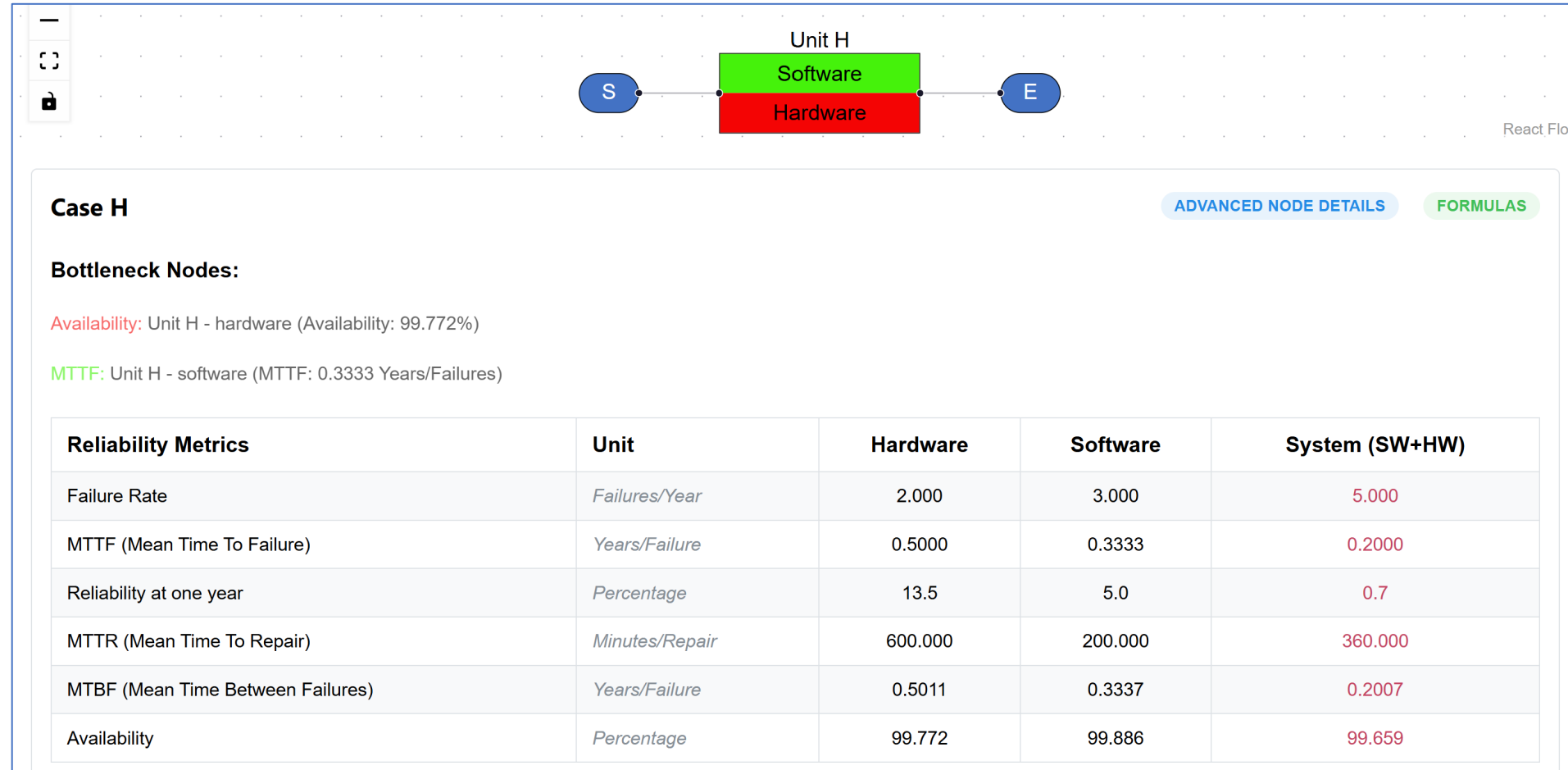
**Hardware**



# Intelligent Graphical Editor (iGRED) for Reliability Block Diagrams (RBDs)

- Built-in real-time reliability metric calculations: Failure rate, MTTF, Reliability, MTTR, MTBF, Availability)

Save the diagram and click the Reliability Metrics Summary menu. The system will display the reliability metrics table and the bottleneck nodes.



# Intelligent Graphical Editor (iGRED) for Reliability Block Diagrams (RBDs)

## - Sample Metrics Formulas -

### A Single-Unit Configuration

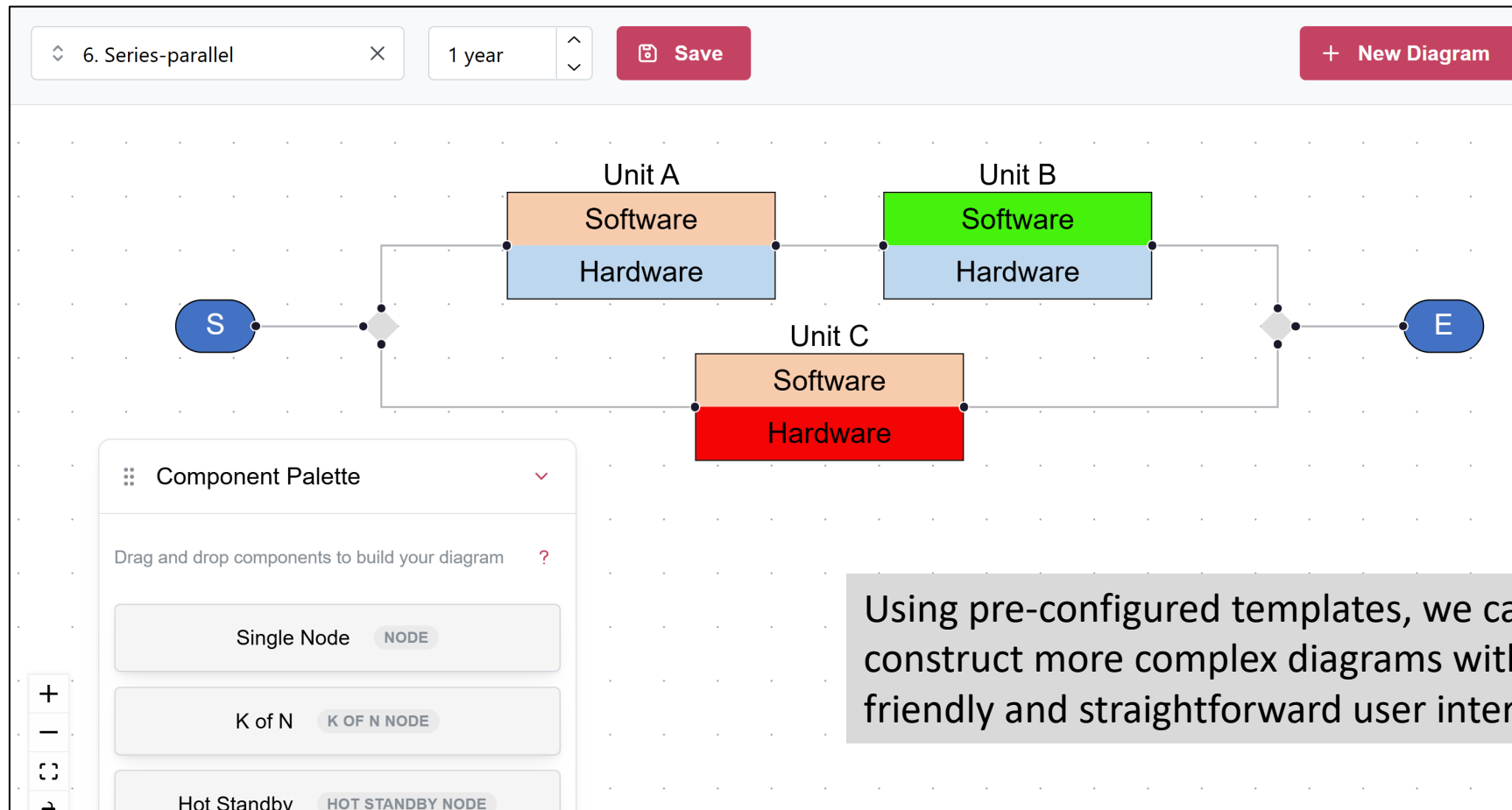
Clicking  
“Show Metrics  
Formulas” will  
open a new  
window for  
formulas.

Metric	Formulas		
	Hardware	Software	System
Failure Rate	$\lambda_{hw}$	$\lambda_{sw}$	$\lambda_{hw} + \lambda_{sw}$
MTTF	$\frac{1}{\lambda_{hw}}$	$\frac{1}{\lambda_{sw}}$	$\frac{1}{\lambda_{sys}}$
Reliability	$e^{-\lambda_{hw}t}$	$e^{-\lambda_{sw}t}$	$e^{-\lambda_{sys}t}$
MTBF	$MTTF_{hw} + MTTR_{hw}$	$MTTF_{sw} + MTTR_{sw}$	$MTTF_{sys} + MTTR_{sys}$
MTTR	$\frac{1}{\mu_{hw}}$	$\frac{1}{\mu_{sw}}$	$\frac{1}{\mu_{sys}} = \left( \frac{\lambda_{hw}}{\mu_{hw}} + \frac{\lambda_{sw}}{\mu_{sw}} \right) / \lambda_{sys}$
Availability	$\frac{MTTF_{hw}}{MTBF_{hw}}$	$\frac{MTTF_{sw}}{MTBF_{sw}}$	$\frac{MTTF_{sys}}{MTBF_{sys}}$



# Intelligent Graphical Editor (iGRED) for Reliability Block Diagrams (RBDs)

- Interactive creation of RBDs for software and hardware systems with pre-configured templates (single, parallel, series, k-out-of-n) – More complex example



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# Summary & Conclusions

- **Introduced FUSION — a groundbreaking, cloud-native digital engineering platform developed with support from the National Science Foundation.**
- **FUSION seamlessly integrates real-world software failure behavior with hardware reliability models, moving beyond static lookup tables to data-driven accuracy.**
- **Through interactive reliability block diagrams (RBDs) and automated predictive analytics, FUSION delivers actionable, system-level insights on reliability, availability, and performance — empowering engineers to make informed decisions across complex software–hardware ecosystems.**

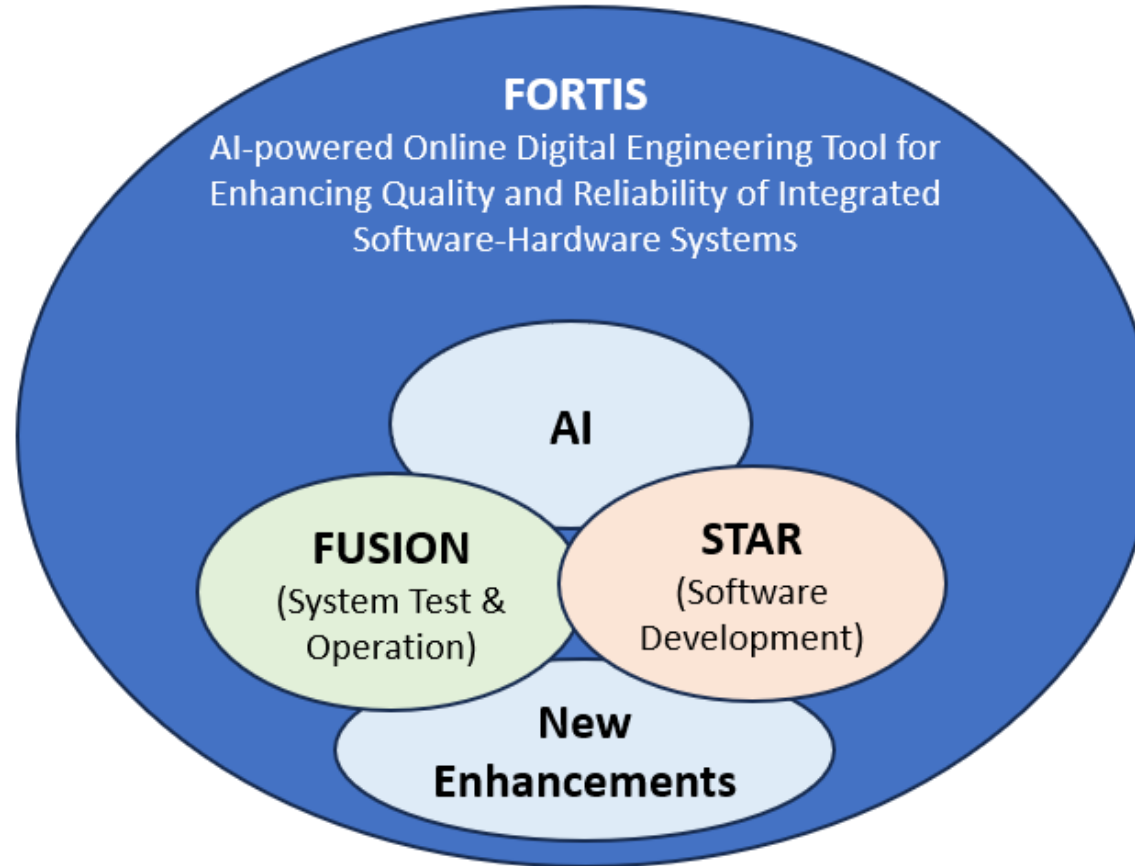




# Next Steps and Future Work

## -AI-powered Online Digital Engineering Tool

An AI-powered digital engineering solution, **FORTIS**, will unify the capabilities of STAR (software quality assurance) and FUSION (system reliability analysis) into a single, end-to-end platform.



### **FORTIS Target Customers**

- **FUSION:** System integrators and service providers
- **STAR:** Software development organizations

# References

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- K. Trivedi, Reliability and Availability of Hardware-Software Systems: Stochastic Reliability Models of Real Systems, 2021, 10.13140/RG.2.2.30286.48960.
- Relyence, "A Deep Dive into System Modeling Using Reliability Block Diagram (RBD) Analysis," Technical report, 2021.

