

# An NSF-awarded Digital Engineering Tool for Integrated System Reliability Assessment

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# Overview and Outline

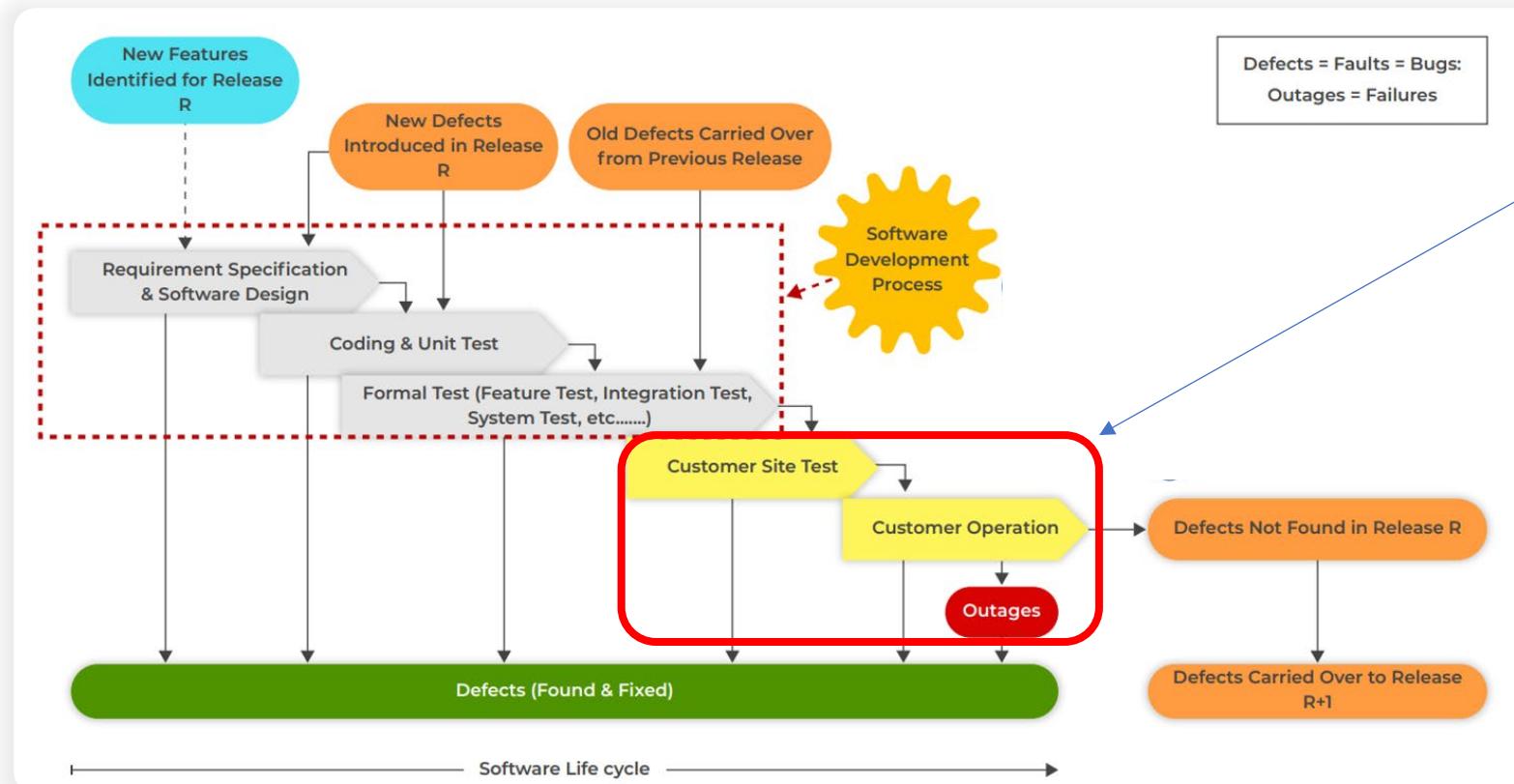
- Background and Introduction
- FUSION Overview
- Constant Software Failure Rate
- Intelligent Graphical Editor (iGRED) for Reliability Block Diagrams (RBD)
- Summary & Conclusions
- Next Steps and Future Work



# Background and Introduction

## - Software Development Process vs. Defect Injection & Removal -

Software operational failures account for 60–80% of system issues.



Gap in current approaches

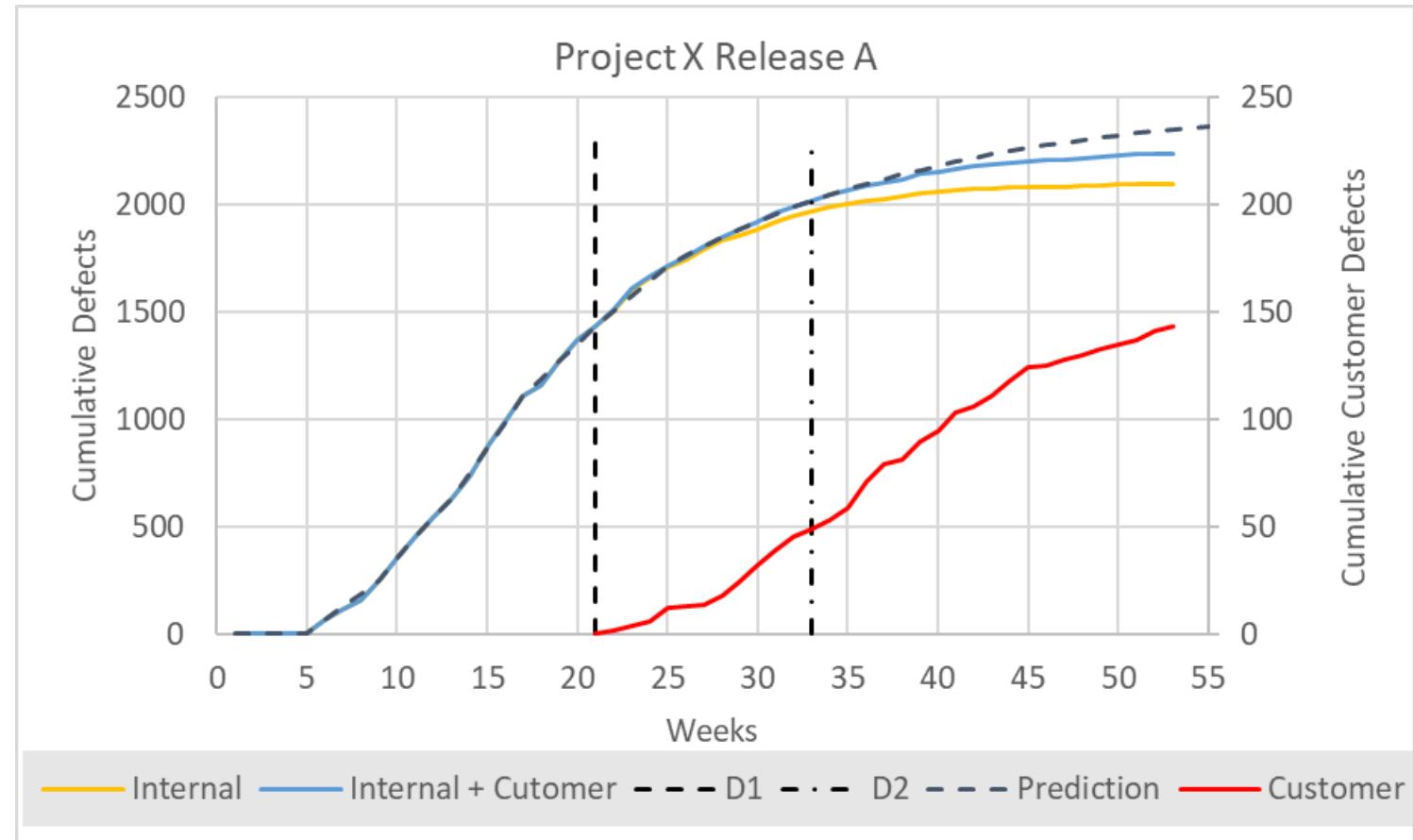


# Background and Introduction

## - Software defect curves: Internal vs. Customer-found defects -

Can we use customer-found defects to demonstrate a constant software failure rate?

Answering this question has direct implications for **how we model, predict, and improve software quality**



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# FUSION Overview

## - A Digital Engineering Tool for Integrated Software and Hardware Reliability -



### The Challenge

- Customer-found defects do not follow constant failure rates
- Traditional hardware models fail to capture software failure dynamics
- Misaligned software-hardware reliability leads to inaccurate system evaluations
- Existing tools lack integrated analysis across software and hardware components



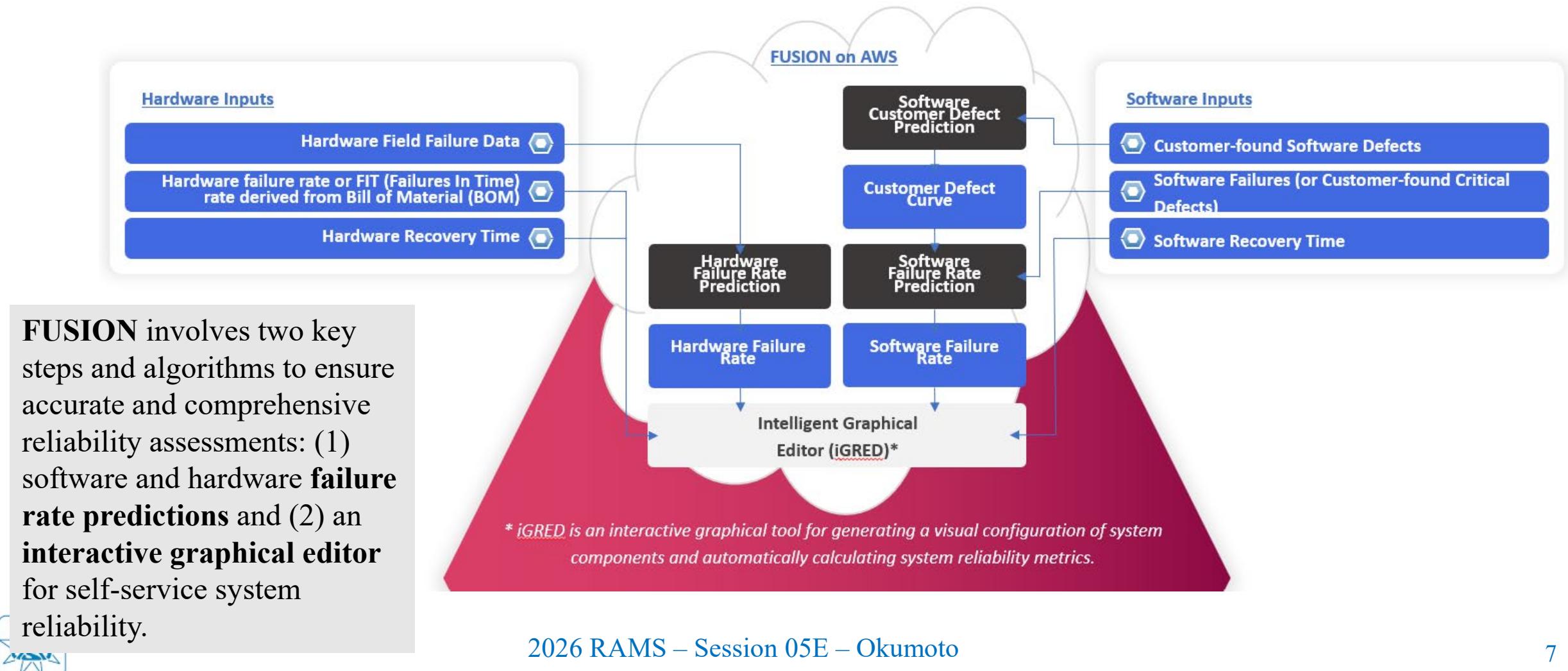
### The Solution: FUSION

- Integrates software and hardware reliability in a unified cloud-based platform
- Models non-constant software failure rates using advanced analytics
- Features intelligent, interactive Reliability Block Diagrams (RBDs)
- Designed for system integrators and service providers managing complex systems



# FUSION Overview

## - A Digital Engineering Tool for Integrated Software and Hardware Reliability -



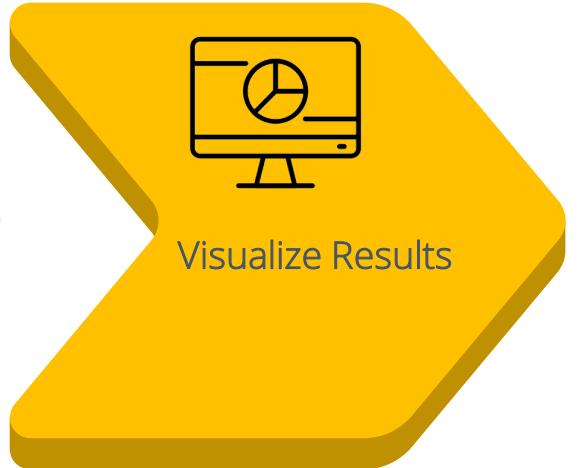
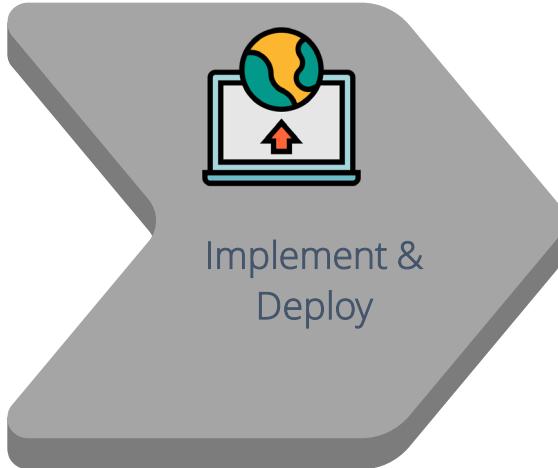
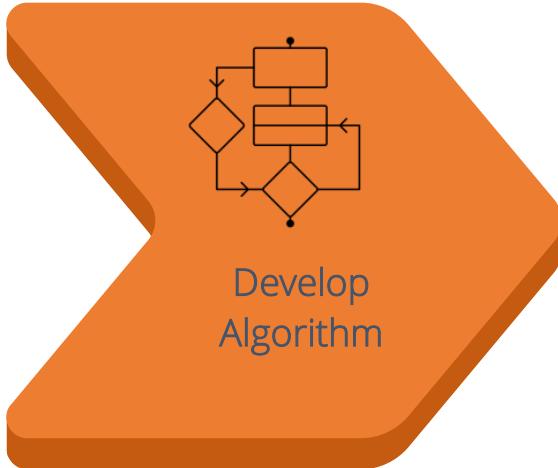
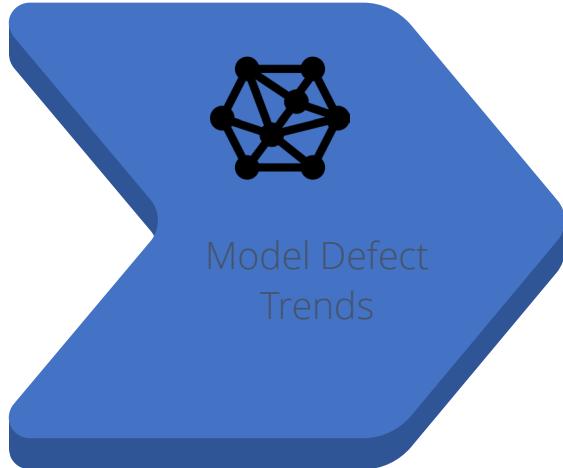
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# Customer Defect Prediction



● We assume multiple straight lines can describe defect trends. See the chart.

● Algorithm to:

- Automatically identify key turning points (**inflection points**)
- Generate a series of straight lines from these points

● Implement the algorithm in Python and port it to the cloud.

● Create clear, visualized output of the predictions.

**Validate Effectiveness:** Verify the algorithm's effectiveness using **multiple datasets**.

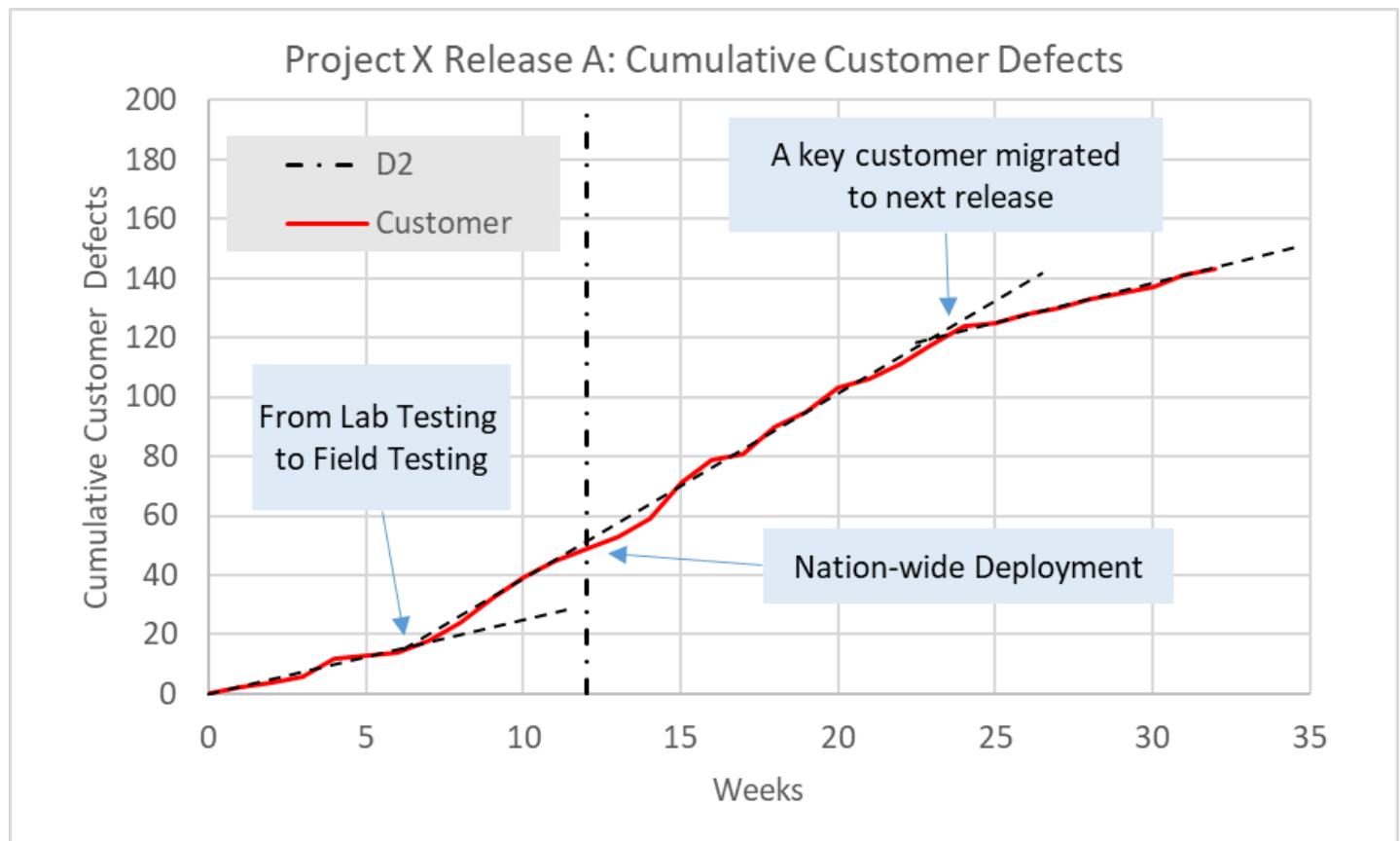


# Customer Defect Prediction

**Piece-wise linear modeling** reveals inflection points tied to **deployment events**, enhancing defect trend predictions.

$$m(x) = m(x_{j-1}) + \theta_j (x - x_{j-1})$$

for  $x_{j-1} \leq x \leq x_j$

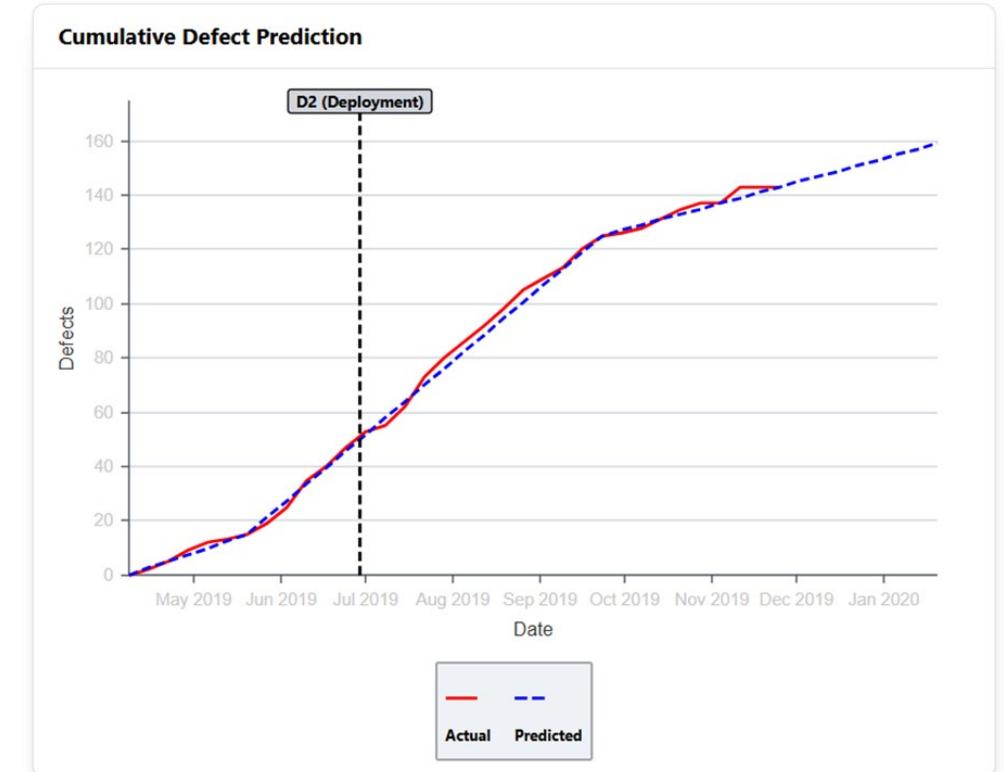


# Customer Defect Prediction – Sample Output

- Fusion automatically identifies inflection points to generate multiple straight lines to describe the entire defect trend

## Cumulative Defect Prediction

- Fusion's model closely tracks real defect accumulation over time, validating prediction accuracy across deployment phases.
- Piece-wise linear segments reveal trend shifts, offering insights into reliability changes post-deployment.

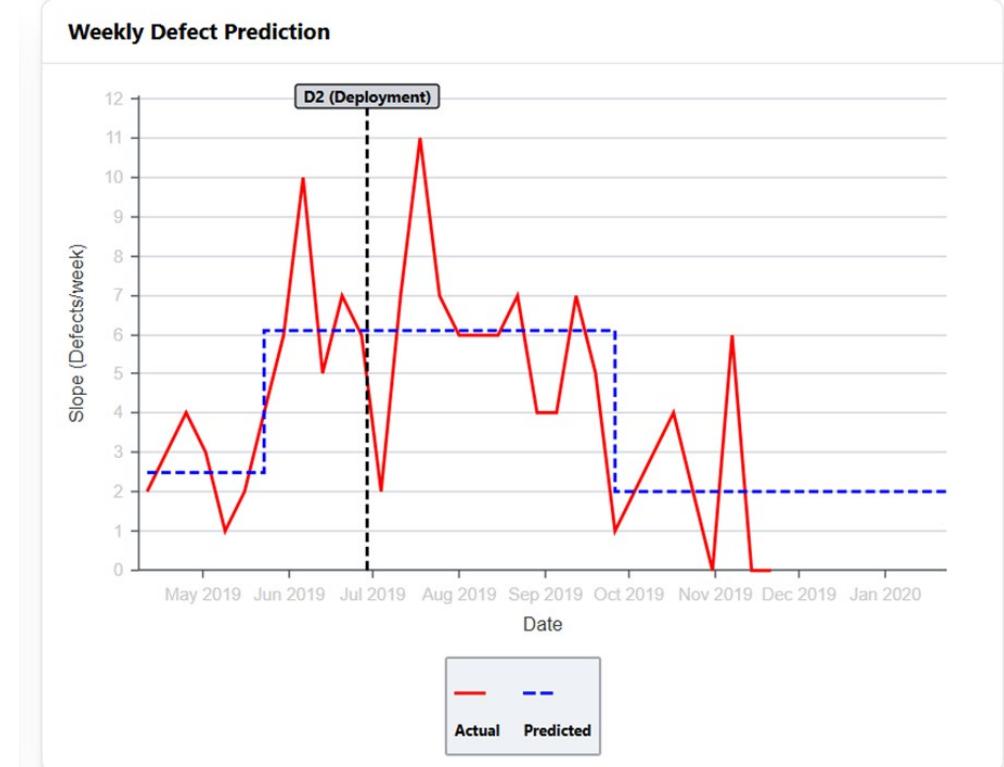


# Customer Defect Prediction – Sample Output

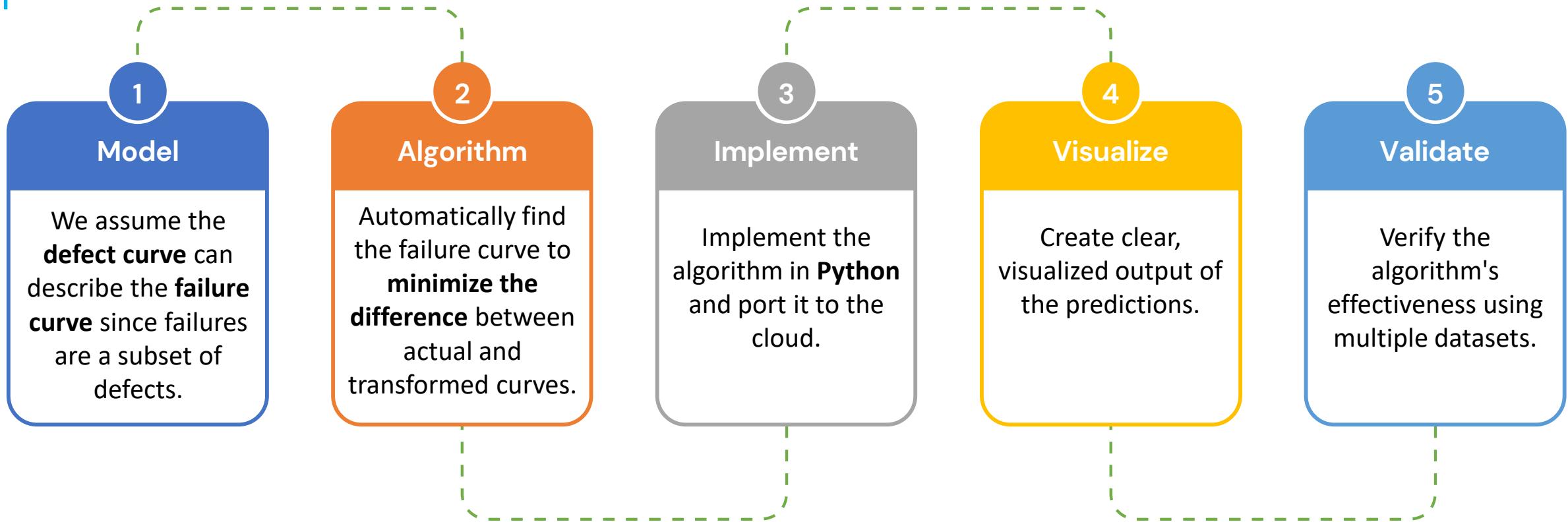
- Fusion automatically identifies inflection points to generate multiple straight lines to describe the entire defect trend

## Weekly Defect Prediction

- **Fusion identifies stable periods of defect generation**, smoothing out noisy weekly variations in actual data.
- **Inflection-based prediction captures defect rate shifts**, enabling proactive quality and maintenance decisions.



# Software Failure Rate Prediction



The **transformation function** will effectively map the defect curve into the failure curve. See the chart.

$$n(u) = f(m(x))$$
$$n(u) = n(u_{j-1}) + \lambda_j (u - u_{j-1}) \text{ for } u_{j-1} \leq u \leq u_j$$

*Transformation function:*

$$u = \alpha + \beta x$$

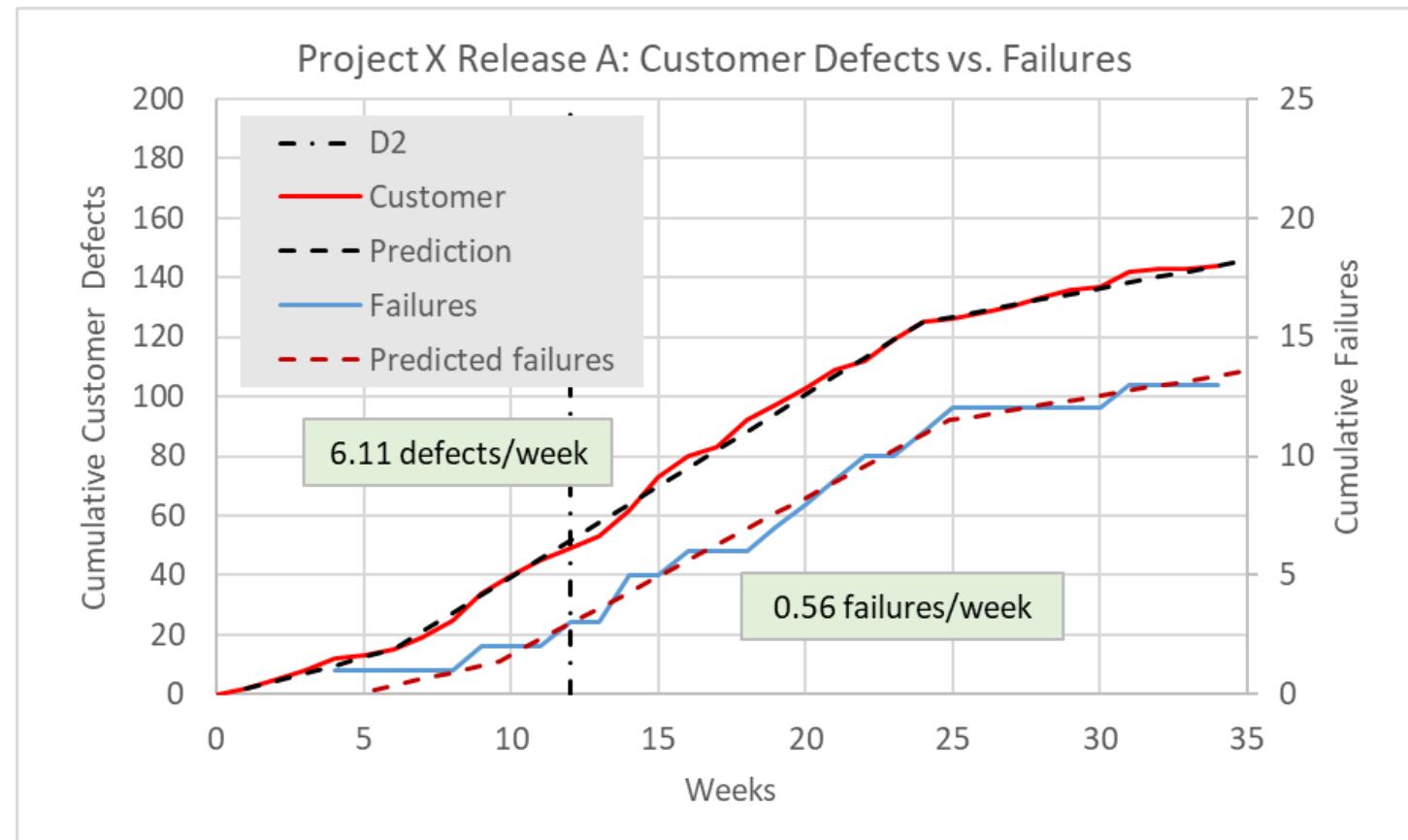
$$n(u) = \gamma m(x)$$



# Software Failure Rate Prediction

## Customer Defects vs. Failures

- **Fusion accurately models both defect and failure accumulation,** capturing real-world divergence between software issues and system-level failures.
- **Predictive insights into failure rates (0.56/week) vs. defect rates (6.11/week)** enable better prioritization and reliability planning

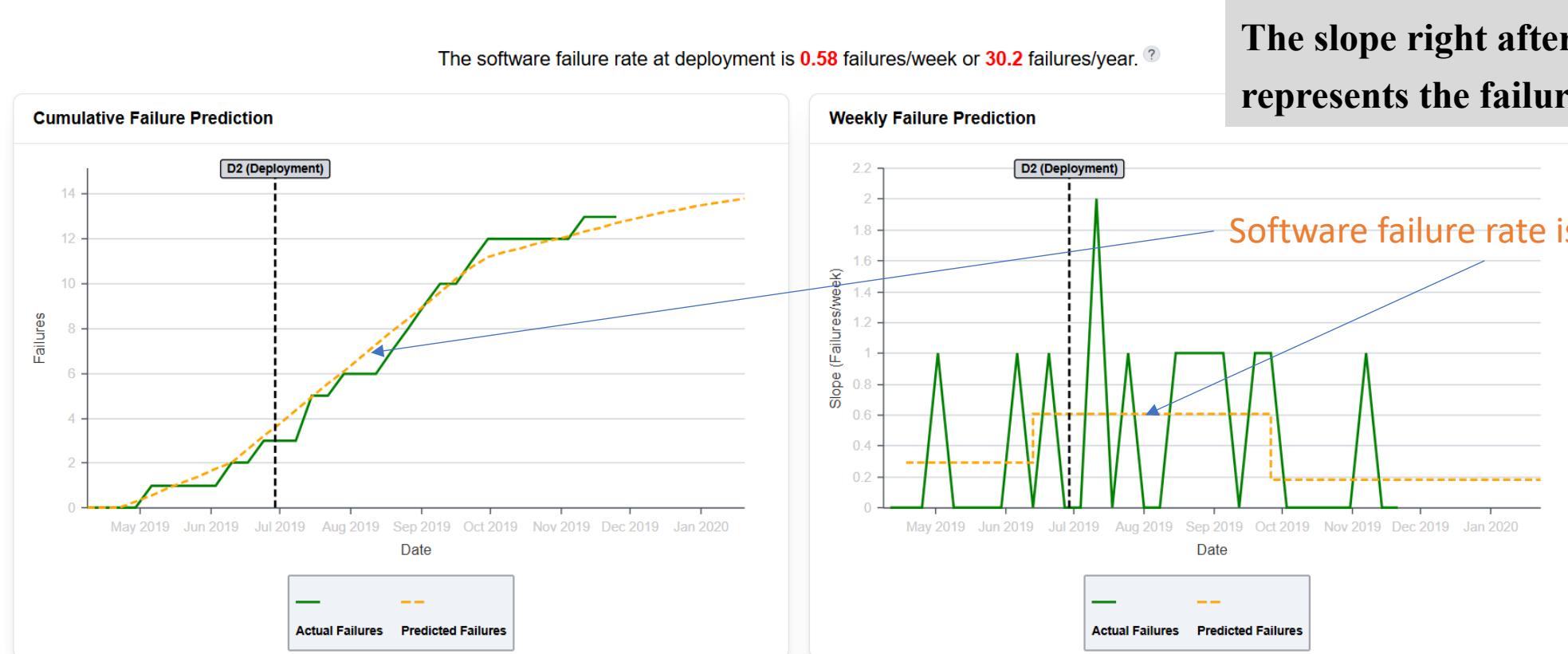


Note: Failures = “Critical” software defects



# Software Failure Rate Prediction – Sample Output

- FUSION automatically converts the predicted customer defect curve into a software failure curve using a transformation function

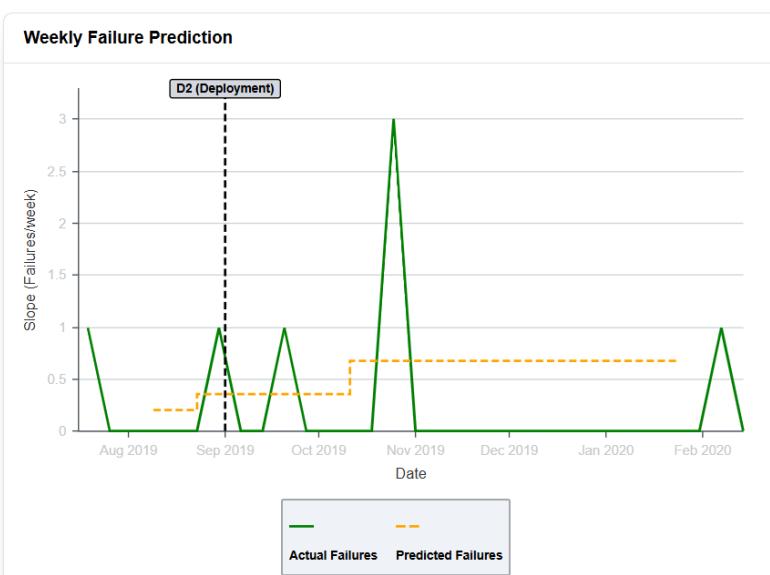
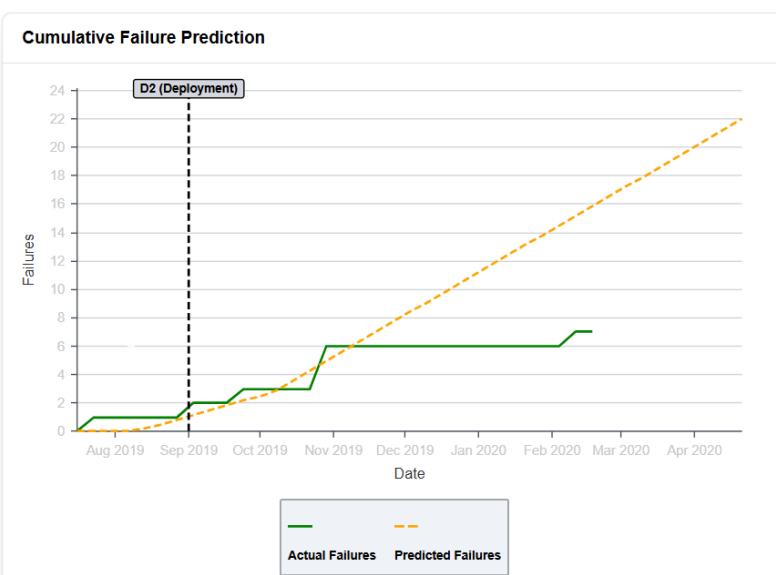
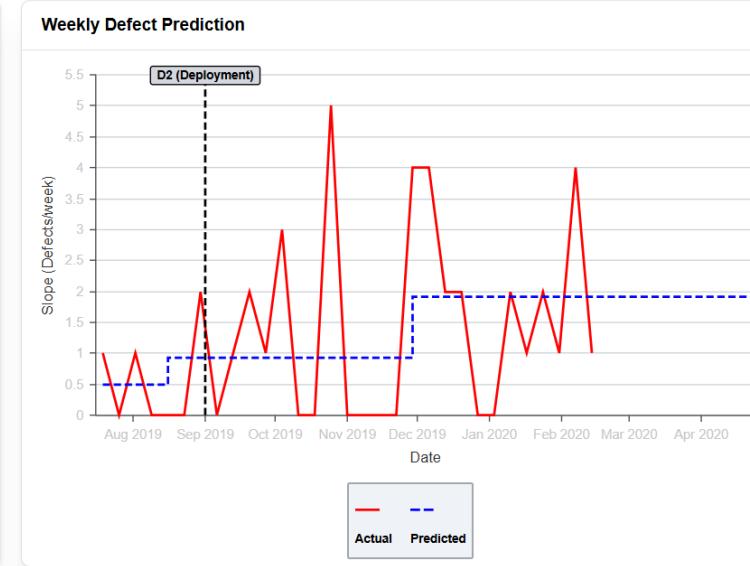
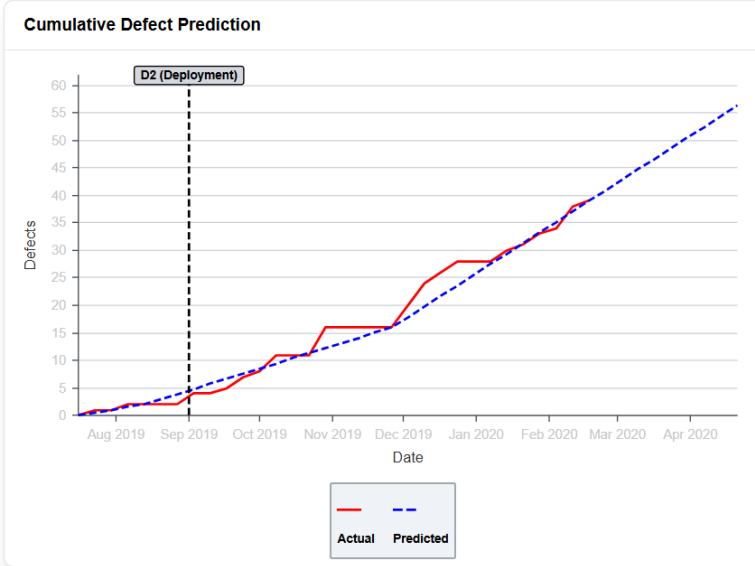


**The slope right after the deployment represents the failure rate**

# Software Failure Rate Prediction – A Smaller Project Example

The software defect rate at deployment is 0.93 defects/week or 48.6 defects/year. [?](#)

- Fusion accurately predicts both defect and failure rates, even in projects with limited data and low volume.**
- Inflection-based modeling remains effective, capturing subtle trend shifts across deployment events.**



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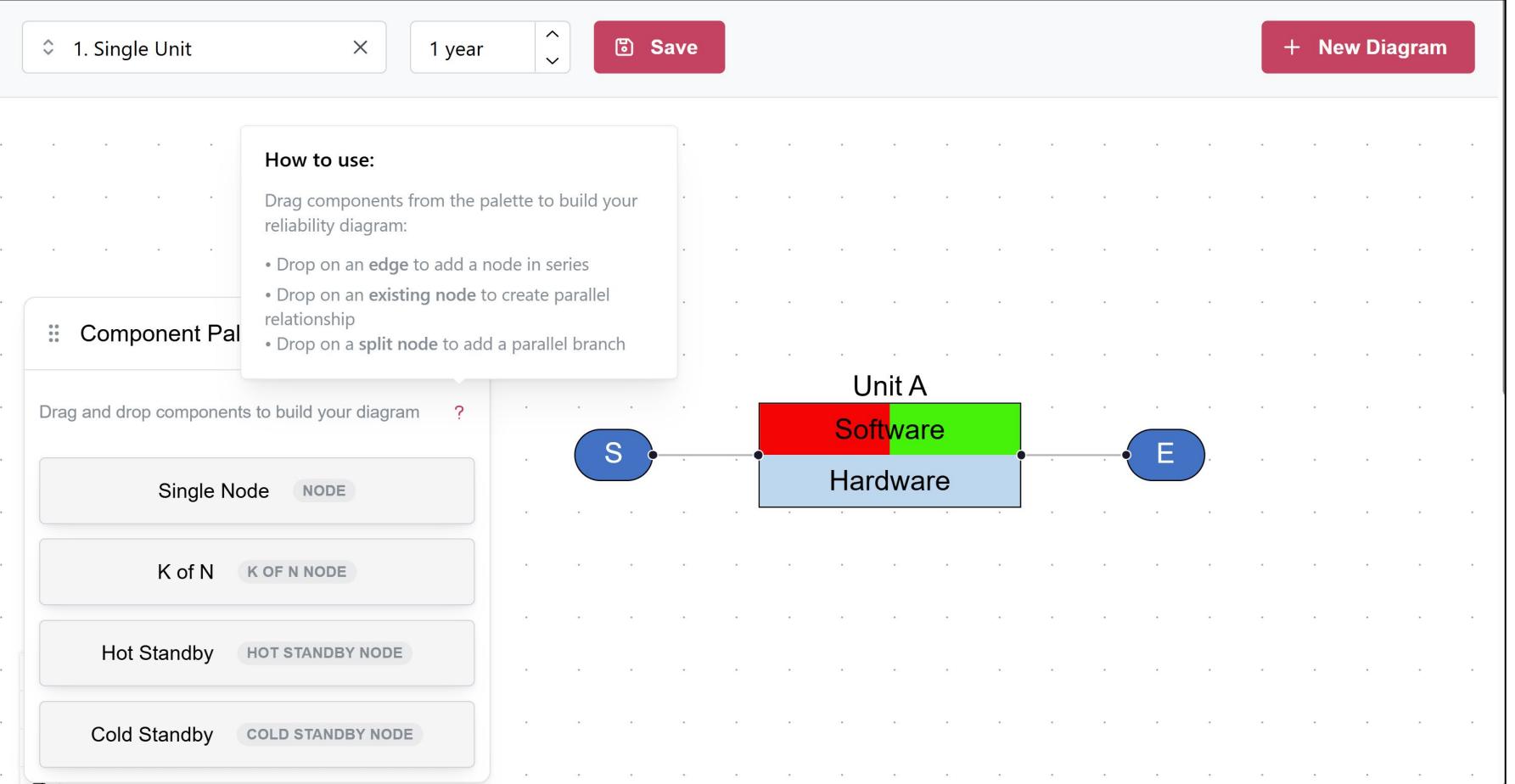
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# Intelligent Graphical Editor (iGRED) for Reliability Block Diagrams (RBDs)

## 1. Interactive creation of RBDs for software and hardware systems with pre-configured templates (single, parallel, series, k-out-of-n)

After creating a new diagram name, drag and drop the diagram template into the space below by following the “How to use” instructions.



The screenshot shows the iGRED interface with the following details:

- Header:** Shows the diagram name "1. Single Unit", a duration of "1 year", a "Save" button, and a "+ New Diagram" button.
- Central Area:** A "How to use:" box with instructions: "Drag components from the palette to build your reliability diagram:" and a list: "• Drop on an edge to add a node in series", "• Drop on an existing node to create parallel relationship", and "• Drop on a split node to add a parallel branch".
- Component Palette:** A sidebar titled "Component Pal" with four categories: "Single Node" (selected), "K of N", "Hot Standby", and "Cold Standby".
- Diagram:** A series RBD labeled "Unit A" consisting of a "Software" component (red) and a "Hardware" component (green) connected in series between nodes "S" and "E".



# Intelligent Graphical Editor (iGRED) for Reliability Block Diagrams (RBDs)

## 2. User inputs are: Failure rate and mean repair time for software and hardware

Clicking a node will open a pop-up window for user input.

The screenshot shows the iGRED interface. In the foreground, a 'Single Node Configuration' dialog box is open. The 'Unit name' is set to 'Unit A'. The dialog contains a table with two columns: 'Hardware' and 'Software'. The table rows are:

| Metrics                         | Unit A   |          |
|---------------------------------|----------|----------|
|                                 | Hardware | Software |
| Failure Rate (Failures/Year)    | 0.15     | 0.6      |
| Average Recovery Time (Minutes) | 240      | 120      |

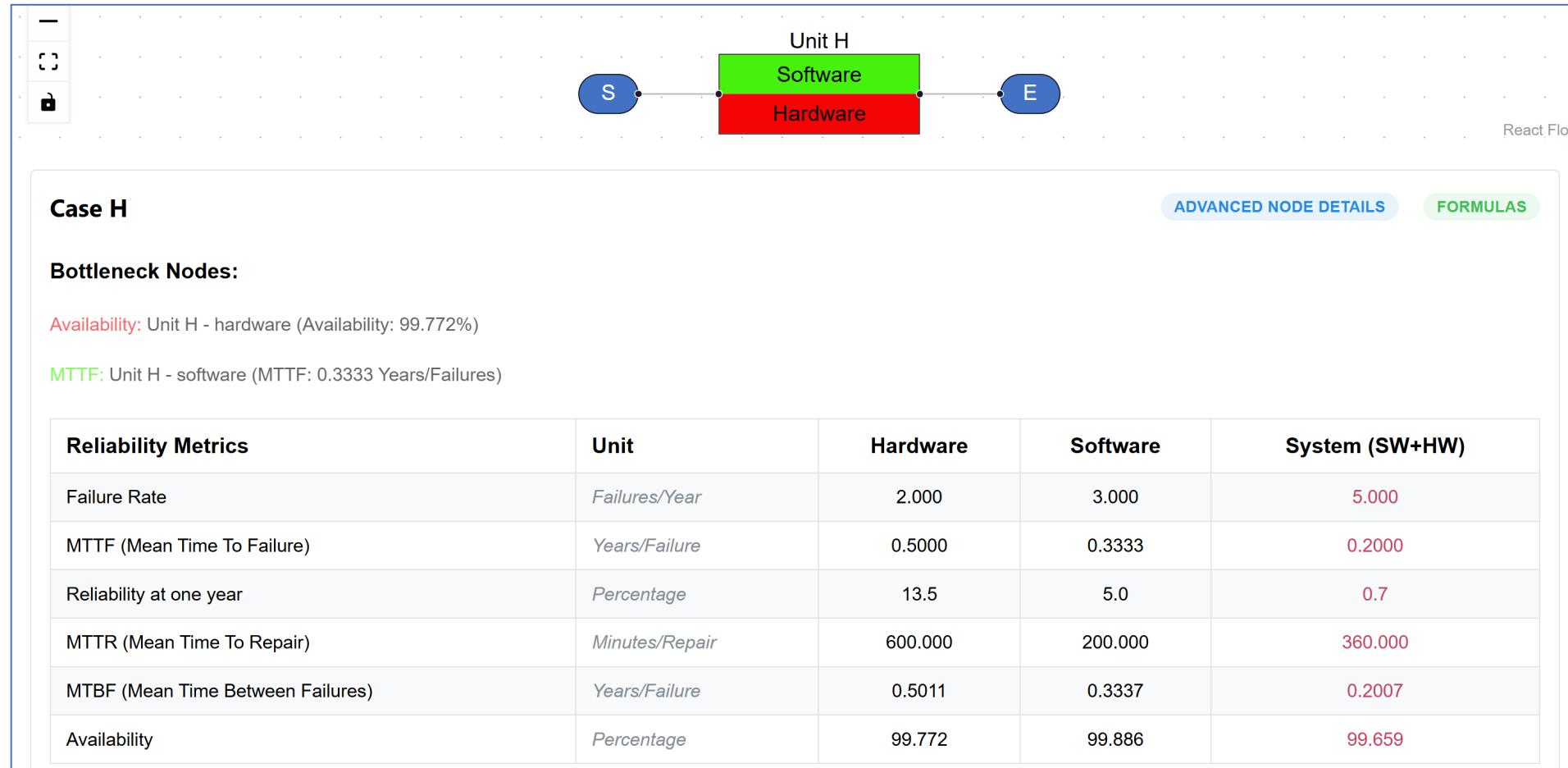
At the bottom of the dialog are 'Delete', 'Cancel', and 'Save' buttons. In the background, a Reliability Block Diagram (RBD) is visible. It consists of a 'Hardware' block connected between two nodes, 'S' (Supply) and 'E' (End). A 'Component Palette' sidebar on the left shows a 'Single Node' component. The top right of the screen shows a 'Logout' button and a '+ New Diagram' button.



# Intelligent Graphical Editor (iGRED) for Reliability Block Diagrams (RBDs)

- Built-in real-time reliability metric calculations: Failure rate, MTTF, Reliability, MTTR, MTBF, Availability)

Save the diagram and click the Reliability Metrics Summary menu. The system will display the reliability metrics table and the bottleneck nodes.



The screenshot shows the iGRED software interface. At the top, there is a toolbar with icons for zoom, rotate, and lock. Below the toolbar is a reliability block diagram (RBD) titled "Unit H". The diagram consists of a central rectangular block divided into two horizontal sections: "Software" (green) on top and "Hardware" (red) on the bottom. This central block is connected to two circular nodes on the left labeled "S" and two circular nodes on the right labeled "E" by lines. The entire diagram is set against a light gray background with a grid. To the right of the diagram, there is a "React Flow" label. Below the diagram, the text "Case H" is displayed. On the right side of the interface, there are two buttons: "ADVANCED NODE DETAILS" and "FORMULAS". The main content area contains the following information:

**Bottleneck Nodes:**

Availability: Unit H - hardware (Availability: 99.772%)

MTTF: Unit H - software (MTTF: 0.3333 Years/Failures)

A table titled "Reliability Metrics" is displayed, showing the following data:

| Reliability Metrics               | Unit           | Hardware | Software | System (SW+HW) |
|-----------------------------------|----------------|----------|----------|----------------|
| Failure Rate                      | Failures/Year  | 2.000    | 3.000    | 5.000          |
| MTTF (Mean Time To Failure)       | Years/Failure  | 0.5000   | 0.3333   | 0.2000         |
| Reliability at one year           | Percentage     | 13.5     | 5.0      | 0.7            |
| MTTR (Mean Time To Repair)        | Minutes/Repair | 600.000  | 200.000  | 360.000        |
| MTBF (Mean Time Between Failures) | Years/Failure  | 0.5011   | 0.3337   | 0.2007         |
| Availability                      | Percentage     | 99.772   | 99.886   | 99.659         |

# Intelligent Graphical Editor (iGRED) for Reliability Block Diagrams (RBDs)

## - Sample Metrics Formulas -

### A Single-Unit Configuration

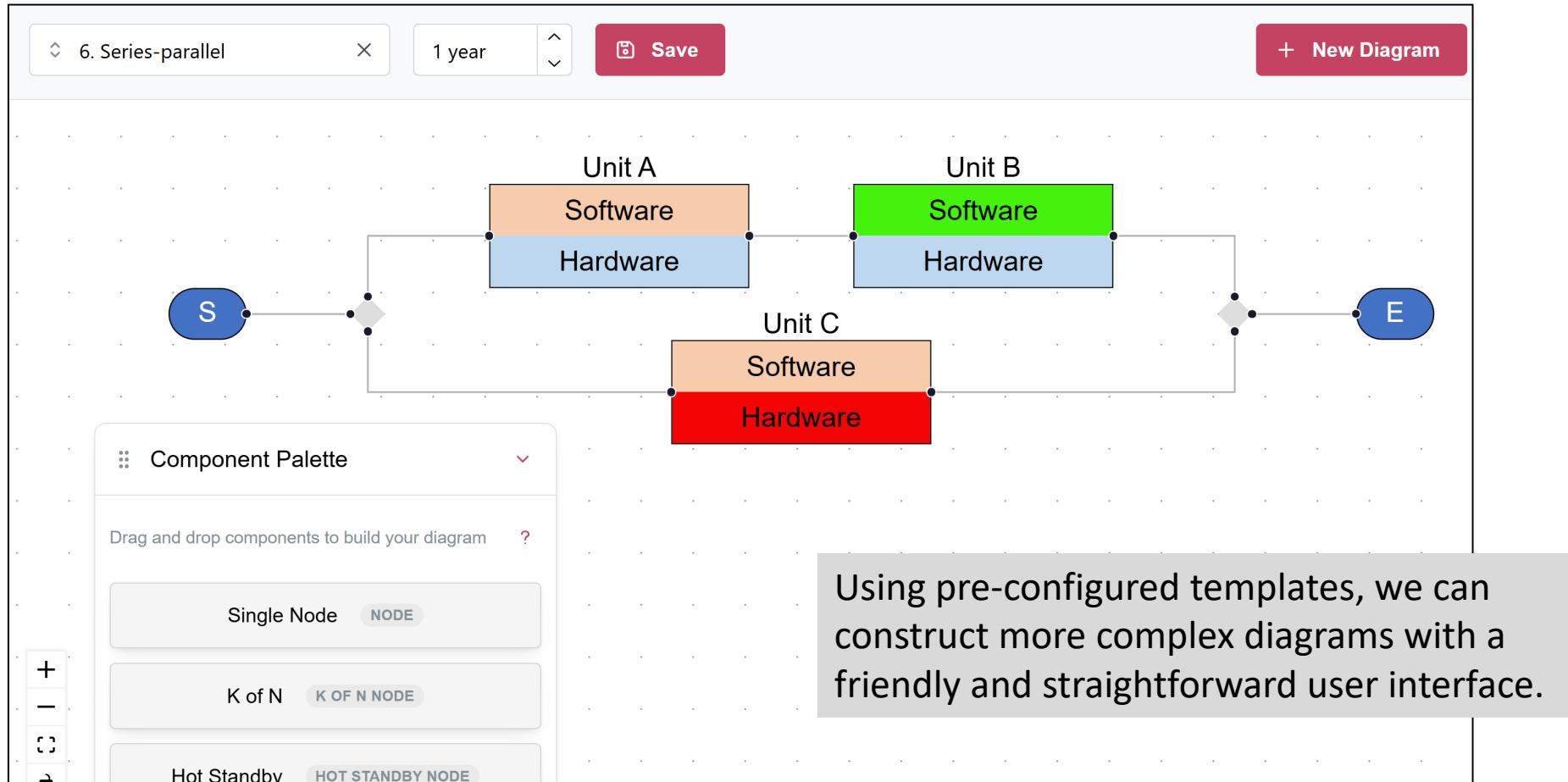
Clicking  
“Show Metrics  
Formulas” will  
open a new  
window for  
formulas.

| Metric       | Formulas                      |                               |  |
|--------------|-------------------------------|-------------------------------|--|
|              | Hardware                      | Software                      | System   |
| Failure Rate | $\lambda_{hw}$                | $\lambda_{sw}$                | $\lambda_{hw} + \lambda_{sw}$  |
| MTTF         | $\frac{1}{\lambda_{hw}}$      | $\frac{1}{\lambda_{sw}}$      | $\frac{1}{\lambda_{sys}}$  |
| Reliability  | $e^{-\lambda_{hw}t}$          | $e^{-\lambda_{sw}t}$          | $e^{-\lambda_{sys}t}$  |
| MTBF         | $MTTF_{hw} + MTTR_{hw}$       | $MTTF_{sw} + MTTR_{sw}$       | $MTTF_{sys} + MTTR_{sys}$  |
| MTTR         | $\frac{1}{\mu_{hw}}$          | $\frac{1}{\mu_{sw}}$          | $\frac{1}{\mu_{sys}} = \left( \frac{\lambda_{hw}}{\mu_{hw}} + \frac{\lambda_{sw}}{\mu_{sw}} \right) / \lambda_{sys}$ |
| Availability | $\frac{MTTF_{hw}}{MTBF_{hw}}$ | $\frac{MTTF_{sw}}{MTBF_{sw}}$ | $\frac{MTTF_{sys}}{MTBF_{sys}}$  |



## Intelligent Graphical Editor (iGRED) for Reliability Block Diagrams (RBDs)

- Interactive creation of RBDs for software and hardware systems with pre-configured templates (single, parallel, series, k-out-of-n) – More complex example



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# Summary & Conclusions

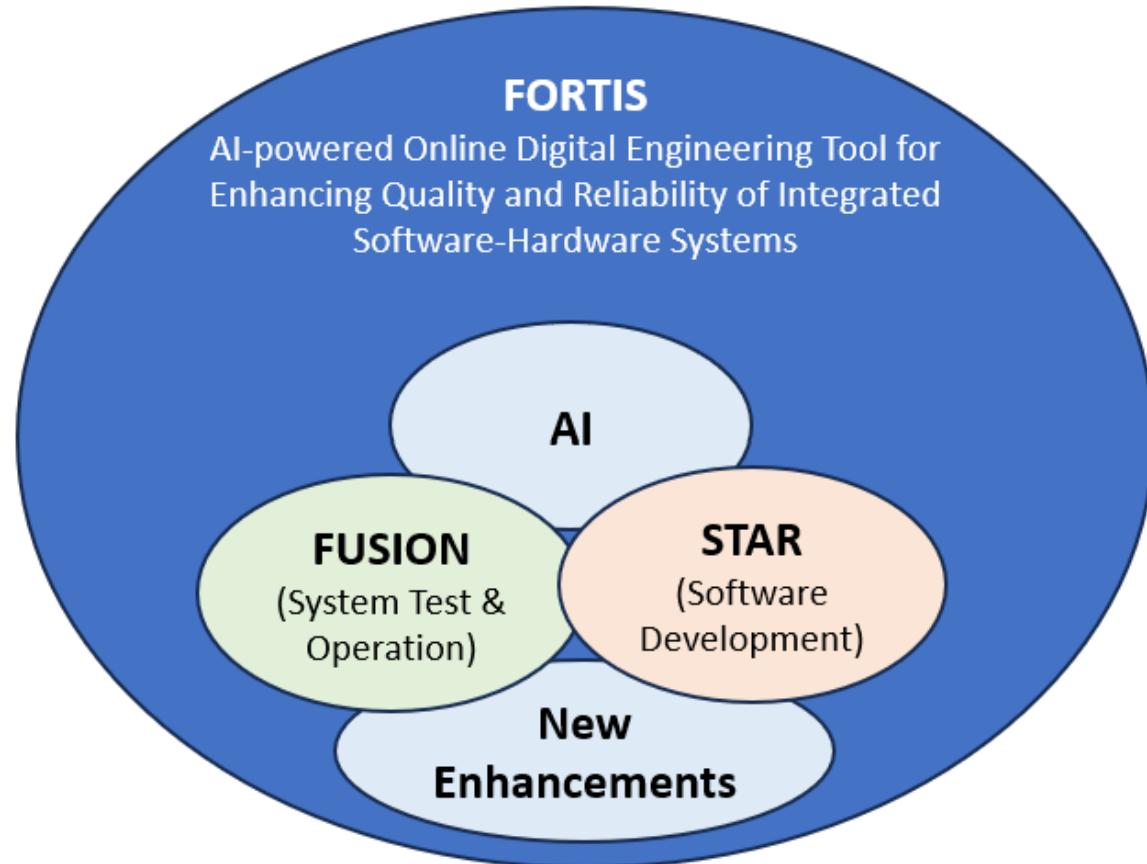
- Introduced **FUSION** — a groundbreaking, cloud-native digital engineering platform developed with support from the National Science Foundation.
- FUSION seamlessly integrates **real-world software failure behavior** with **hardware reliability models**, moving beyond static lookup tables to data-driven accuracy.
- Through **interactive reliability block diagrams (RBDs)** and **automated predictive analytics**, FUSION delivers **actionable, system-level insights** on reliability, availability, and performance — empowering engineers to make informed decisions across complex software–hardware ecosystems.



# Next Steps and Future Work

## -AI-powered Online Digital Engineering Tool

An AI-powered digital engineering solution, **FORTIS**, will unify the capabilities of STAR (software quality assurance) and FUSION (system reliability analysis) into a single, end-to-end platform.



### **FORTIS Target Customers**

- FUSION: System integrators and service providers
- STAR: Software development organizations

# References

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- K. Trivedi, Reliability and Availability of Hardware-Software Systems: Stochastic Reliability Models of Real Systems, 2021, 10.13140/RG.2.2.30286.48960.
- Relyence, "A Deep Dive into System Modeling Using Reliability Block Diagram (RBD) Analysis," Technical report, 2021.

